

# NorthWestern<sup>®</sup> Energy

## Sustainable Accounting Standards Board (SASB) Index

### NorthWestern Corporation

#### Environment

##### GHG Emissions

IF-EU-110a.4	(1) Number of customers served in markets subject to renewable portfolio standards (RPS) and (2) percentage fulfillment of RPS target by market	Information Links
IF-EU-110a.2	Greenhouse gas (GHG) emissions associated with power deliveries	<a href="#">Markets Subject to RPS</a> <a href="#">GHG Emissions from Power Deliveries</a> <a href="#">EEI/ESG Sustainability Document</a> <a href="#">Key Sustainability Report</a>
IF-EU-110a.1	Gross global Scope 1 emissions	<a href="#">Gross Scope 1 Emissions</a> <a href="#">Key Sustainability Report</a> <a href="#">EEI/ESG Sustainability Document</a>
IF-EU-110a.3	Discussion of long- and short-term strategy or plan to manage Scope 1 emissions, emissions reduction targets, and an analysis of performance against those targets	<a href="#">Scope 1 Emissions, Targets and Strategy</a> <a href="#">EEI/ESG Sustainability Document</a> <a href="#">NorthWestern Corporation Annual Report</a>

#### Air Quality

IF-EU-120a.1	Air emissions of the following pollutants: (1) CO, (2) NOx (excluding N2O), (3) SOx, (4) particulate matter (PM10), (5) mercury (Hg), (6) lead (Pb), and (7) volatile organic compounds (VOCs)	<a href="#">Information Links</a> <a href="#">Air Pollutant Emissions</a> <a href="#">EEI/ESG Sustainability Document</a>
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#### Water & Wastewater Management

IF-EU-140a.3	Description of water management risks and discussion of strategies and practices to mitigate those risks	<a href="#">Information Links</a> <a href="#">Water Risks Management</a> <a href="#">2020 Supplement to Electric Supply Re Procurement</a>
IF-EU-140a.2	Number of incidents of non-compliance associated with water quality permits, standards, and regulations	<a href="#">Water Management Incidents</a>

















#### Waste & Hazardous Materials Management

IF-EU-150a.1	Amount of coal combustion residuals (CCR) generated, percentage recycled	<a href="#">Information Links</a> <a href="#">Coal Combustion Residuals</a>
IF-EU-150a.2	Total number of coal combustion residual (CCR) impoundments, broken down by hazard potential classification and structural integrity assessment	<a href="#">CCR Impoundments</a>

#### Social Capital

##### Access & Affordability

IF-EU-240a.1	Average retail electric rate for (1) residential, (2) commercial, and (3) industrial customers	<a href="#">Information Links</a> <a href="#">Average Retail Electric Rates</a> <a href="#">NORTHWESTERN CORPORATION 10K</a>
IF-EU-240a.2	Typical monthly electric bill for residential customers for (1) 500 kWh and (2) 1,000 kWh of electricity delivered per month	<a href="#">Monthly Residential Electric Bills</a>
IF-EU-240a.3	Number of residential customer electric disconnections for non-payment, percentage reconnected within 30 days	<a href="#">Electric Disconnections</a> <a href="#">Montana Customer Handbook</a> <a href="#">South Dakota Customer Handbook</a>

		 <a href="#">Nebraska Custom</a>
IF-EU-240a.4	Discussion of impact of external factors on customer affordability of electricity, including the economic conditions of the service territory	<a href="#">Customer Affordability</a>  <a href="#">Account Services : Affordability</a>
IF-GU-240a.1	Average retail gas rate for (1) residential, (2) commercial, (3) industrial customers, and (4) transportation services only	<a href="#">Average Retail Gas Rat</a>  <a href="#">NORTHWESTERN   10K</a>
IF-GU-240a.2	Typical monthly gas bill for residential customers for (1) 50 MMBtu and (2) 100 MMBtu of gas delivered per year	<a href="#">Typical Monthly Gas Bil</a>
IF-GU-240a.3	Number of residential customer gas disconnections for nonpayment, percentage reconnected within 30 days	<a href="#">Gas Disconnections for</a>  <a href="#">Montana Custome</a>  <a href="#">South Dakota Cus Handbook</a>  <a href="#">Nebraska Custom</a>
IF-GU-240a.4	Discussion of impact of external factors on customer affordability of gas, including the economic conditions of the service territory	<a href="#">Gas Affordability</a>  <a href="#">Account Services : Affordability</a>  <a href="#">Key Stustainability Report</a>
Human Capital		
Employee Health & Safety		
IF-EU-320a.1	(1) Total recordable incident rate (TRIR), (2) fatality rate, and (3) near miss frequency rate (NMFR)	<a href="#">Information Links</a> <a href="#">Incident, Fatality, and I</a>
Business Model & Innovation		
Business Model Resilience		
IF-EU-420a.1	Percentage of electric utility revenues from rate structures that (1) are decoupled and (2) contain a lost revenue adjustment mechanism (LRAM)	<a href="#">Information Links</a> <a href="#">Electric Utility Revenue</a>
IF-EU-420a.2	Percentage of electric load served by smart grid technology	<a href="#">Smart Grid Technology</a>
IF-EU-420a.3	Customer electricity savings from efficiency measures, by market	<a href="#">Customer Electricity Sa</a>  <a href="#">Save Energy and I</a>
IF-GU-420a.1	Percentage of gas utility revenues from rate structures that (1) are decoupled or (2) contain a lost revenue adjustment mechanism (LRAM)	<a href="#">Decoupled Gas Utility F</a>
IF-GU-420a.2	Customer gas savings from efficiency measures by market	<a href="#">Customer Gas Savings</a>  <a href="#">Save Energy and I</a>
Leadership & Governance		
Critical Incident Risk Management		
IF-EU-540a.1	Total number of nuclear power units, broken down by U.S. Nuclear Regulatory Commission (NRC) Action Matrix Column	<a href="#">Information Links</a> <a href="#">Number of Nuclear Pow</a>
IF-EU-540a.2	Description of efforts to manage nuclear safety and emergency preparedness	<a href="#">Efforts to Manage Nucl</a>
IF-GU-540a.1	Number of (1) reportable pipeline incidents, (2) Corrective Action Orders (CAO), and (3) Notices of Probable Violation (NOPV)	<a href="#">Pipeline Incidents</a>
IF-GU-540a.2	Percentage of distribution pipeline that is (1) cast and/or wrought iron and (2) unprotected steel	<a href="#">Unprotected Metal Gas</a>
IF-GU-540a.3	Percentage of gas (1) transmission and (2) distribution pipelines inspected	<a href="#">Gas Pipelines Inspecte</a>
IF-GU-540a.4	Description of efforts to manage the integrity of gas delivery infrastructure, including risks related to safety and emissions	<a href="#">Integrity of Gas Delive</a>
Systemic Risk Management		
IF-EU-550a.2	(1) System Average Interruption Duration Index (SAIDI), (2) System Average Interruption Frequency Index (SAIFI), and (3) Customer Average Interruption Duration Index (CAIDI), inclusive of major event days	<a href="#">Information Links</a> <a href="#">Interruptions</a>
IF-EU-550a.1	Number of incidents of non-compliance with physical and/or cybersecurity standards or regulations	<a href="#">Non-compliance with E Regulations</a>
Activity Metrics		
IF-EU-000.A; IF-GU-000.A	Number of: (1) residential, (2) commercial, and (3) industrial customers served	<a href="#">Information Links</a> <a href="#">Customers Served</a>  <a href="#">2020 FERC Financ (FORM No. 1)</a>
IF-EU-000.B	Total electricity delivered to: (1) residential, (2) commercial, (3) industrial, (4) all other retail customers, and (5) wholesale customers	<a href="#">Total Electricity Deliver</a>  <a href="#">2020 FERC Financ (FORM No. 1)</a>
IF-EU-000.C; IF-GU-000.C	Length of transmission and distribution lines	<a href="#">Length of Transmission</a>  <a href="#">NORTHWESTERN   10K</a>
IF-EU-000.D	Total electricity generated, percentage by major energy source, percentage in regulated markets	<a href="#">Total Electricity Genera</a>  <a href="#">2020 FERC Financ (FORM No. 1)</a>
IF-EU-000.E	Total wholesale electricity purchased	<a href="#">Total Wholesale Electric</a>  <a href="#">2020 FERC Financ (FORM No. 1)</a>
IF-GU-000.B	Amount of natural gas delivered to: (1) residential customers, (2) commercial customers, (3) industrial customers, and (4) transferred to a third party	<a href="#">Natural Gas Delivered</a>  <a href="#">NorthWestern Cor Annual Report</a>