

NorthWestern Corporation

doing business as

NorthWestern Energy

Sustainalytics
Disclosure Report

For Calendar Year 2022

Disclosed December 2023

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General Disclosures

Reporting Practice

Notes for Sustainalytics

General Disclosures / Reporting Practice / Notes for Sustainalytics

Additional information, comments and/or explanatory information for the Sustainalytics analyst(s).

Notes to Sustainalytics analyst:

Please see our Key Sustainability Statistics Report for a 5-year history of robust quantitative ESG metric and disclosures.

References:



Key Sustainability Statistics Report

Material ESG Issues

Environmental Issues

Water Management Programs

Material ESG Issues / Environmental Issues / Water Management Programs

Details on the company's water management programs.

| Water Management Program Attributes | Comment | References |
|---|---|------------|
| Policy commitment to reduce water use | | |
| Managerial responsibility for water use | | |
| Initiatives to reduce fresh water use | | |
| Water reduction targets and deadlines | | |
| Water use monitoring and measurement | | |
| Water use reporting | Water use for Natural Gas and Coal Facilities is shown in the Key Sustainability Report | |

Additional Comments

As a hydroelctric operator, NorthWestern utilizes the Clarks Fork, Madison, and Missouri rivers and East Rosebud Creek flows to generate clean renewable electricity. Prudent and coordinated operations is essential to optimize the use of water and comply with license requirements.

References:



Key Sustainability Statistics Report

Non-GHG Air Emissions Programs

Material ESG Issues / Environmental Issues / Non-GHG Air Emissions Programs

Provide details of the company's targets and programs in place to reduce non-GHG air emissions.

| Non-GHG Air Emissions Programs Attributes | Comment | References |
|--|---------|------------|
| Commitment to reduce non-GHG air emissions Deadlines to reduce non-GHG air emissions Initiatives to reduce non-GHG air emissions Non-GHG air emission monitoring Identification of relevant non-GHG air emissions Targets to reduce non-GHG air emissions | | |

Additional Comments

Refer to our Net Zero by 2050 document referenced

References:



Net Zero by 2050 (pdf)

Supplier Environmental Programs and Certifications

Material ESG Issues / Environmental Issues / Supplier Environmental Programs and Certifications Details on the company's targets and programs for environmental improvement by suppliers.

| | | 1 |
|--|--|------------|
| Supplier Environmental Program(s) Attributes | Comment | References |
| Company-wide managerial responsibility for environmental management of suppliers | See Environmental Policy and Supplier Code of Conduct | |
| Systematic consideration of suppliers' environmental performance during procurement | NorthWestern has adopted Sustainable Procurement & Practices Guidelines and is actively working through a Sustainable Procurement and Practices Committee to institute sustainable behavior throughout the company | |
| Compliance with environmental standards included in legally binding agreements with suppliers | Besides the Supplier Code of Conduct, NorthWestern includes provisions in its contracts requiring compliance with environmental requirements. | |
| Monitoring of suppliers' environmental performance | | |
| Engagement with suppliers to address non-compliance or improve their environmental performance | | |
| Targets and deadlines for the environmental improvement of suppliers | | |
| External certification (ISO 14001, organic, etc) covering over 50% of the company's suppliers | | |
| Engagement with NGOs or industry peers to address environmental issues in the supply chain | | |
| Reporting on environmental issues in the supply chain | | |
| Supplier Environmental Certifications | Comment | References |
| Percentage of suppliers receiving external certification | | |

References:



Supplier Code of Conduct



Environmental Policy

Carbon Intensity & Trend

Material ESG Issues / Environmental Issues / Carbon Intensity & Trend

Details on carbon intensity and trend over the last three years.

| Carbon Intensity Unit | Carbon Intensity KPI Value | Comment | References |
|---------------------------|--|---|------------|
| Unit of Data/Dimension | Indicator Value for Most Recent Financial Year | Comment on carbon intensity trend: | |
| Metric Tons of C02e / MWh | 0.438 | down 36% from 2008 baseline of 0.681 Metric Tons of CO2e/MWh. | |

Additional Comments

Data is from calendar year 2022 and based on owned and long-term contracted resources. The trend is that we are down 36% from 2008 levels and 4.6% from 2019 levels. NorthWestern Energy has established a 2050 Net-Zero target for all Scope 1 & Scope 2 CO2 emissions.

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EEI/ESG Sustainability Document Page(s) 4

Net Zero by 2050 (pdf)

Environmental Management System and Certification

Material ESG Issues / Environmental Issues / Environmental Management System and Certification Provide details of the company's Environmental Management System and EMS Certification.

| EMS Attribute | Comment | References |
|--|---|------------|
| Assigned roles and responsibilities Compliance with environmental regulation Corrective actions to stimulate continual improvement Environmental performance records Environmental programs External environmental audits Identification of products, activities and services that have significant impacts on the environment Internal and external communications on environmental management issues Internal environmental audits Managerial or board level responsibility for environmental issues Monitoring and measurement Objectives, targets and deadlines Training and awareness programs for employees Environmental Policy SETO Committee Charter | | |
| EMS Certification | Comment | References |
| Externally certified (provide details of certifications in comment box to the right) Environmental Policy | Key Provision #3 of NorthWestern's Environmental Policy | |

Additional Comments

NorthWestern's Environmental Management System is not certified however it is generally structured after the framework of ISO 14000 and 14001-2015.

Biodiversity Programs

Material ESG Issues / Environmental Issues / Biodiversity Programs

Information on Biodiversity Programs.

| Biodiversity Program Attributes | Comment | References |
|---|---|------------|
| Managerial or board level responsibility for biodiversity issues | Responsibility for environmental compliance, including biodiversity is described in our Environmental Policy. (updated 2022) | |
| Identification of biodiversity priority areas | Priority areas for protection, mitigation or enhancement projects are identified through an annual collaborative process with the Technical Advisory Committees (TACs). The TACs are made up of biologists and other technical experts from resource agencies and NorthWestern. | |
| Biodiversity management plans for priority areas | Certain areas near our hydroelectric projects are a focus for restoration to enhance wetlands and/or aquate habitats, such as O'Dell Creek. Management plans are prepared for each site identified by a Technical Advisor Committee (TAC) for restoration. See Bright Magazine for a description of the O'Dell Creek project. | |
| Systematic consideration of local threats to biodiversity beyond the company's business activities | | |
| Implementation of best-practice mitigation hierarchy | | |
| Targets and deadlines related to biodiversity | | |
| Engagement with local residents or biodiversity experts | Protection, mitigation or enhancement projects are identified through a collaborative process with the Technical Advisory Groups who provide technical advise and guidance on the Protection, Mitigation and Enhancement Program. The annual TAC meetings are open to local residents or other stakeholders interested in the projects. | |
| Reporting on biodiversity programs or impacts | Reports are prepared annually on PM&E projects and posted on the NorthWestern Energy website Our Environment (northwesternenergy.com) | |
| Formal policy commitment to avoid operating in areas with the highest biodiversity value | | |
| Formal commitment to 'no net loss' or having a 'net positive impact' on biodiversity | | |
| Formal commitment to minimize impact on biodiversity or to consider biodiversity in planning | The Environmental Policy includes principles that NorthWestern is to be good stewards of the environment and that environmental concerns be considered in business planning and decision making. | |
| Framework for minimizing impacts in High Conservation Value (HCV) areas | | |
| Framework for minimizing impacts in High Conservation Value (HCV) areas includes references to external standards or guidelines | | |
| Framework for minimizing impacts in High Conservation Value (HCV) areas describes a formal process for evaluating projects | | |

Additional Comments

NorthWestern's Environmental Management System is not certified however it is generally structured after the framework of ISO 14000 and 14001-2015.

References:



December 2021 Bright Magazine on the Environment

2022 Bright Magazine Environmental Edition

Social Issues

Community Involvement Programs

Material ESG Issues / Social Issues / Community Involvement Programs

Seek information on the company's community involvement programs.

| Community involvement programs include: | Comment | References |
|---|---------|------------|
| ✓ A formal system for identifying local stakeholders or communities of interest ✓ Policy commitment to consult with local communities ✓ Accessible mechanism to collect, record and address complaints or grievances ✓ Executive responsibility for community relations ✓ Community consultation guidelines Ongoing consultation mechanisms Operation-specific responsibility for community relations Consultation conducted at early stages of a project | | |

References:

Code of Conduct and Ethics Page(s) 28

Regulatory Engagement

Stakeholder Engagement

Supplier Social Compliance

Material ESG Issues / Social Issues / Supplier Social Compliance

Provide details on the company's social supplier standards, supply chain management, and supplier certifications.

| Select all that apply Addresses forced labor | | |
|---|---------|------------|
| Addresses forced labor | | |
| | | |
| Addresses child labor | | |
| Addresses maximum working hours | | |
| Addresses minimum living wages | | |
| Addresses non-discrimination | | |
| Addresses freedom of association and the right to collective bargaining | | |
| Addresses health and safety | | |
| Addresses acceptable living conditions | | |
| Addresses corporal punishment/disciplinary practices | | |
| Other | | |
| Supply Chain Monitoring | Comment | References |
| Does the company monitor supplier compliance with social standards? | | |
| No | | |
| Supply Chain Management System | Comment | References |
| The company's supply chain management system contains the following attributes: | | |
| Managerial responsibility for supply chain management | | |
| Monitoring of supply chain non-compliance incidents or practices | | |
| Systematic consideration of suppliers' social performance during procurement | | |
| Compliance with social standards included in legally binding agreements with suppliers | | |
| Is applicable to second-tier suppliers | | |
| Reporting on audit results | | |
| Targets and deadlines related to supply chain management | | |
| Regular internal supplier audits | | |
| Engagement with non-compliant suppliers to reach compliance | | |
| Engagement with NGOs, labor groups or industry peers on social supply chain issues | | |
| Regular training programs for suppliers on labor rights issues | | |
| Formal channels for supply chain workers to raise concerns | | |
| Regular external supplier audits | | |
| Board-level responsibility for supply chain management | | |
| Social Supplier Certification | Comment | References |
| Does the company track external social supplier certifications received by its suppliers? | | |
| No | | |

Additional Comments

We are not aware of any instances of non compliance with our supplier code of conduct.

References:



Supplier Code of Conduct

Community Development Program

Material ESG Issues / Social Issues / Community Development Program Information on community development programs.

| Community Development Program(s) Comment References |
|---|
|---|

| Commitment to promote community development | Please provide details Economic Development Plan At-A-Glance Economic Impact Analysis Grant Program Charitable Contribution Programs Dedicated employees working in community relations, economic development and key account activities Community Volunteerism Sponsorship Program Community Infrastructure Upgrades/Expansions Code of Conduct | |
|--|---|--|
| Community development initiatives | Please provide details Economic Development Plan At-A-Glance Economic Impact Analysis Grant Program Charitable Contribution Programs Community Volunteerism Sponsorship Program Community Infrastructure Upgrades/Expansions LED Street Light & Area Conversion Advanced Metering Infrastructure (AMI) Upgrade Energy Efficiency Programs Renewable Energy Pilot Programs | |
| Systematic involvement of local stakeholders in community development planning and/or monitoring | Please provide details Advantage South Dakota Montana Economic Developers Association Local Economic Development and Chamber of Commerce Montana Ambassadors Specialized Stakeholder Groups such as: -DSM -Green Tariff - Specialized Infrastructure Working Groups | |
| Community development targets and deadlines | Please provide details Net Zero Publication Load Growth Revenue Growth Customer Growth/Stability Annual Community Development Budget DSM Targets EV Implementations Fleet Electrification Natural Gas Expansion in South Dakota Sustainable Energy Portfolio Renewable Targets | |
| Monitoring of community development programs | Please provide details JD Power Customer Satisfaction Survey Flynn Wright Operational & Reputational Survey Key Account Customer Satisfaction Survey Community Development Related Budget Reviews Renewable Energy Pilot Programs Sustainability Plans | |
| ✓ Initiatives to promote economic development after closure | Please provide details Succession Planning Workforce Development Next Step Consultation/Identification of Alternatives Facility Reuse Rate Deviation in South Dakota Economic Impact Analyses | |
| Reporting on community development programs and results | Please provide details Community Report JD Power Customer Satisfaction Survey Flynn Wright Operational & Reputational Survey Key Account Customer Satisfaction Survey Business Leader Survey Community Development Related Budget Reviews Renewable Energy Pilot Programs Sustainability Plans Annual Environmental Report Quarterly Bright Magazine Publications | |

References:



Montana's LED street and yard lighting project



Natural Gas Expansion in South Dakota

| | Community Report |
|----|--------------------|
| ⊑Կ | At A Glance Fact S |

Sheets



Economic Development Impact Analysis Grant Program

Community Works Fund Net Zero by 2050 (pdf)

Code of Conduct and Ethics

Page(s) 28

Freedom of Association Policy and Collective Bargaining Agreements

Material ESG Issues / Social Issues / Freedom of Association Policy and Collective Bargaining Agreements Information on the company's Freedom of Association Policy and the percentage of employees that are covered by collective bargaining agreements.

| Freedom of Association Policy | Comment | References |
|---|---|------------|
| The company does not have a policy on freedom of association. | Describe the company's Freedom of Association Policy and the percentage of employees that are covered by collective bargaining agreements. 41% of employees are represented | |

Employee Turnover Rate

Material ESG Issues / Social Issues / Employee Turnover Rate Seeks information on the company's turnover rates.

| Employee Turnover Rate | Comment | References |
|--|--|------------|
| Does the company disclose employee turnover rates? | | |
| Yes | 2022 Turnover rate for Regular / Full-Time Employees was 12.7% 2022 Turnover rate for All employees including seasonal & temporary was 15.2% | |

Additional Comments

ESG Key Stats Report 2018-2022

References:



Key Sustainability Statistics Report Page(s) 8

Health and Safety Management System

Material ESG Issues / Social Issues / Health and Safety Management System Details on the company's Health and Safety Management System.

| Health and Safety Management System Attributes | Comment | References |
|--|---------|------------|
| Select all that apply | | |
| Formal health and safety policy commitment | | |
| Managerial responsibility for health and safety issues | | |
| Procedures for hazard identification and risk assessment | | |
| Regular health and safety training programs for employees | | |
| Operating guidelines or procedures that are relevant for the industry | | |
| Targets to reduce health and safety incidents | | |
| Emergency preparedness procedures | | |
| Performance monitoring and measurement | | |
| Internal or external health and safety audits conducted at least every three years | | |
| Reporting on health and safety programs and performance | | |
| | | |

Lost-Time Incident Rate (LTIR) and Trend

Material ESG Issues / Social Issues / Lost-Time Incident Rate (LTIR) and Trend

Seek information about the company's LTIR over the last three years.

| Lost-Time Incident Rate | Comment | References |
|-------------------------------------|--|------------|
| Does the company disclose its LTIR? | Please provide information regarding the company's LTIR and the trend over the last three years: | |
| Yes | LTIR last three years: 2020: 0.39, 2021: 0.66 and 2022: 0.59. | |

References:



Key Sustainability Statistics Report Page(s) 8

Diversity Programs

Material ESG Issues / Social Issues / Diversity Programs

Please provide the company's workforce diversity targets and information related to those targets.

| Diversity Program Attribute | Comment | References |
|---|--|------------|
| Managerial or board level responsibility for diversity initiatives | | |
| Initiatives to recruit from diverse talent | Our Diversity, Equity and Inclusion Plan outlines targeted outreach about Karen and Hispanic population in our Huron SD area. Also, energy career awareness targeting Native American populations in Great Falls, MT area. In general NorthWestern Energy is interested in expanding career awareness among all diverse candidates. We have partnered with the State of SD Department of Labor to place diverse candidates as well as working with the state's disability outreach coordinators in both Montana and South Dakota. | |
| Training and guidance regarding diversity | Our Diversity, Equity and Inclusion Plan includes specific focus on unconscious bias and inclusion training. We utilize a top down method to establish awareness and commitment to our organization development initiatives which is being applied to diversity and inclusion efforts. Our ongoing training includes Code of Conduct, EEO and fairness topics annually. All members of hiring committees go through fairness training to set expectations for their role in the selection process. | |
| Employee affinity groups, diversity councils, or networking groups | Externally we participate in Edison Electric Institute Diversity Programs and Center For Energy Workforce Development Diversity Programs. We are also members of Western Energy Institute and regularly participate in diversity committees in support of promoting diversity in the industry. We attend the MEA Energetic Women's Conference which focuses on developing and enhancing leadership and interpersonal skills. | |
| Mentorship programs | NorthWestern Energy maintains a mentorship component within our employee development programs and leadership development programs. We are active participants in Western Energy Institutes Women in Leadership program providing employee mentors and sending employee mentees. We offer adhoc internal mentorship to female professionals and leaders. | |
| Initiatives supporting a diverse workforce | We have established scholarships with preference for female and minority candidates, mentoring programs, career outreach at K-12 and college/ vocational level, structured fair and robust hiring and promotional processes, inclusive immersive business acumen and networking programs, open access training content, affirmative action planning, calibrated succession planning, calibrated performance management, unconscious bias training and inclusion training, new supervisor learning plans, annual code of conduct training with certification, general and targeted career outreach, interview team process and fairness training, annual performance management training, employee engagement survey including DE&I assessment questions and overall cultural assessment. | |
| Diversity monitoring or audits | Annual Affirmative Action analysis and plans | |
| The company has a program that applies to less than 50% of operations | Our programs apply to 100% of operations | |

Governance Issues

Whistleblowing Programs

Material ESG Issues / Governance Issues / Whistleblowing Programs

Details on the company's "whistleblowing" programs.

| Whistleblower Program Attributes | Comment | References |
|--|---------|------------|
| Select all that apply | | |
| Proactively communicated to employees | | |
| Available to suppliers, customers and other third parties | | |
| An independent, reporting hotline is available 24/7 | | |
| Possibility for anonymous reporting, and reports are treated confidentially | | |
| Non-retaliation policy | | |
| Structures in place to process whistleblower reports | | |
| Disclosure on the number of reports received, the types of misconduct and measures taken | | |
| Available in local languages | | |

Additional Comments

Our customer satisfaction information is publicly available through JD Power, so the Company does not disclose

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Supplier Code of Conduct



https://www.northwesternenergy.com/docs/default-source/defau...



Anti-Fraud Policy



Code of Conduct Internal Investigation Policy



Code of Conduct and Ethics

Board Diversity

Material ESG Issues / Governance Issues / Board Diversity Information on board diversity.

| Board Diversity | Comment | Reference |
|--|---------|-----------|
| How many women are on the board? | | |
| Women constitute one-third or more of the board's membership. | | |
| Does the company have a diversity policy for its board membership? | | |
| The company has disclosed a formulaic or non-material diversity policy for its board membership. | | |
| How many female senior executives are on the board? | | |
| There are no female senior executives on the board. | | |

References:



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ESG Governance

Material ESG Issues / Governance Issues / ESG Governance

Seek information on the company's level oversight for ESG-specific issues -by the board, management, or other bodies, as an indicator of the effectiveness and scope of that

| ESG Governance | Comment | References |
|--|--|------------|
| What is the highest level of oversight of ESG-specific issues? A board member or a board committee is responsible for overseeing ESG issues | The primary oversight responsibilities for ESG fall within the Board's Nominating and Governance Committee's purview. The Governance Committee's charter indicates it is responsible for ESG matters. However, certain topics related to ESG are covered by other committees. For instance, the Board's Human Resources Committee oversees a variety of social issues, such as work force diversity, equity, and inclusion, and a host of employee related matters. Our Board's Safety, Environmental, Technology, and Operations Committee oversees safety and environmental matters, among other responsibilities. Each of these committees hears from company and external subject matter experts on these topics and receives reports on these topics at each meeting. | |

Additional Comments

Our customer satisfaction information is publicly available through JD Power, so the Company does not disclose

References:



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