

2019 First Quarter Earnings Webcast

April 24, 2019



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Presenting Today



Bob Rowe,
President & CEO



Brian Bird,
Vice President & CFO

Forward Looking Statements

During the course of this presentation, there will be forward-looking statements within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking statements often address our expected future business and financial performance, and often contain words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," or "will."

The information in this presentation is based upon our current expectations as of the date of this document unless otherwise noted. Our actual future business and financial performance may differ materially and adversely from our expectations expressed in any forward-looking statements. We undertake no obligation to revise or publicly update our forward-looking statements or this presentation for any reason. Although our expectations and beliefs are based on reasonable assumptions, actual results may differ materially. The factors that may affect our results are listed in certain of our press releases and disclosed in the Company's 10-K and 10-Q along with other public filings with the SEC.



Recent Highlights

- Net income for the first quarter of 2019 increased \$14.3 million, or 24.4%, as compared to the same period in 2018. This increase was primarily due to higher gross margin as a result of colder winter weather and customer growth and a reduction in revenue in 2018 due to impacts of the Tax Cuts and Jobs Act, partly offset by higher operating expenses.
- Diluted earnings per share increased \$0.26, or 22.0%, as compared to the same period in 2018.
 - After adjusting for favorable weather in both periods, Non-GAAP* adjusted earnings per share increased \$0.12, or 10.8%, as compared to the same period in 2018.
- On April 15, 2019 we issued a request for proposals for 60 MW of flexible capacity resources to begin serving South Dakota customers by the end of 2021.
 Responses are due in July 2019, with evaluation of the proposals during the second half of 2019.
- The Board of Directors declared a quarterly dividend of \$0.575 per share payable June 28th to shareholders of record as of June 14th, 2019.



Summary Financial Results (First Quarter)

(in millions except per share amounts)		Th	ree N	Months E	nded	March 31	,
		2019		2018	Va	ariance	% Variance
Operating Revenues	\$	384.2	\$	341.5	\$	42.7	12.5%
Cost of Sales		115.7		96.1		19.6	20.4%
Gross Margin (1)		268.5		245.4		23.1	9.4%
Operating Expenses							
Operating, general & administrative		81.1		74.3		6.8	9.2%
Property and other taxes		44.8		42.8		2.0	4.7%
Depreciation and depletion		45.6		43.8		1.8	4.1%
Total Operating Expenses	S-	171.5		160.9		10.6	6.6%
Operating Income	4	97.0		84.5		12.5	14.8%
Interest Expense		(23.8)		(23.0)		(8.0)	(3.5%)
Other Income (expense)		1.1		(1.1)		2.2	200.0%
Income Before Taxes		74.3	-	60.4		14.0	23.2%
Income Tax Expense		(1.6)		(1.9)		0.3	15.8%
Net Income	\$	72.7	\$	58.5	\$	14.3	24.4%
Effective Tax Rate		2.1%		3.2%	5	(1.1%)	
Diluted: Shares Outstanding		50.7		49.5		1.2	2.4%
Diluted Earnings Per Share	\$	1.43	\$	1.18	\$	0.26	22.0%
Dividends Paid per Common Share	\$	0.575	\$	0.55	\$	0.025	4.5%





Gross Margin (First Quarter)

Three Months Ended March 31,

	2019	2018	Varia	ance
Electric	\$ 196.0	\$ 181.0	\$ 15.0	8.3%
Natural Gas	72.5	64.4	8.1	12.6%
Total Gross Margin (1)	\$ 268.5	\$ 245.4	\$ 23.1	9.4%

Increase in gross margin due to the following factors:

- \$ 7.9 Natural gas retail volumes
 - 7.3 Tax Cuts and Jobs Act impact
 - 5.5 Electric retail volumes
 - (1.7) Montana natural gas rates
 - (1.6) Montana electric supply costs
 - (0.7) Electric transmission
 - 3.5 Other miscellaneous increases
- \$ 20.2 Change in Gross Margin Impacting Net Income
- \$ 1.7 Property taxes recovered in trackers
 - 0.8 Operating expenses recovered in trackers
- 0.4 Production tax credits flowed-through trackers
- \$ 2.9 Change in Gross Margin Offset Within Net Income
- \$ 23.1 Increase in Gross Margin



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Weather (First Quarter)

Heating Degree - Days	Qtr	1 Degree Da	ays	Q1 2019 as compared wi			
	2019	2018	Historic Average	2018	Historic Average		
Montana	4,052	3,549	3,259	14% colder	24% colder		
South Dakota	4,661	4,364	4,060	7% colder	15% colder		
Nebraska	3,634	3,600	3,369	1% colder	8% colder		

Mean Temperature Departures from Average January 2019 February 2019 March 2019 The property of the property o

Extremely cold February and March contributed approximately \$14.0M pretax gross margin benefit as compared to normal and \$9.2M pretax benefit as compared to first quarter 2018.



Operating Expenses (First Quarter)

(donars in minions)	I hre	ee Months En	ided March 3	<u>1, </u>
	2019	2017	Varia	nce
Operating, general & admin.	\$ 81.1	\$ 74.3	\$ 6.8	9.2%
Property and other taxes	44.8	42.8	2.0	4.7%
Depreciation and depletion	45.6	43.8	1.8	4.1%
Operating Expenses	\$ 171.5	\$ 160.9	\$ 10.6	6.6%

Increase in Operating, general & administrative expense due to the following factors:

0.9 Hazard trees

(dollars in millions)

- 0.9 Pension expense
- 0.4 Labor expense
- Plant operator costs 0.3
- Other miscellaneous increases
- 3.7 Change in OG&A Items Impacting Net Income
- 3.9 Non-employee directors deferred compensation
 - Operating expenses recovered in trackers 1.0
- Pension and other postretirement benefits (1.8)
- 3.1 Change in OG&A Items Offset Within Net Income
- **Increase in Operating, General & Administrative Expenses** 6.8
- **\$2.0 million increase in property and other taxes** due primarily to plant additions and higher annual estimated property valuations in Montana.
- \$1.8 million increase in depreciation and depletion expense primarily due to plant additions.





Operating to Net Income

(First Quarter)

(dollars in millions)

Three Months Ended March 31,

	2019	2018	Varia	nce
Operating Income	\$ 97.0	\$ 84.5	\$ 12.5	14.8%
Interest Expense	(23.8)	(23.0)	(8.0)	(3.5%)
Other Income / (Expense)	1.1	(1.1)	2.2	200.0%
Income Before Taxes	74.4	60.4	14.0	23.2%
Income Tax Expense	(1.6)	(1.9)	0.3	15.8%
Net Income	\$ 72.8	\$ 58.5	\$ 14.3	24.4%

\$0.8 million increase in interest expenses was primarily due to higher borrowings.

\$2.2 million improvement in other income. This includes a \$3.9 million increase in the value of deferred shares held in trust for non-employee directors deferred compensation, partly offset by \$1.8 million increase in other pension expense, both of which are offset in OG&A expenses with no impact to net income. Higher capitalization of AFUDC also contributed to the increase.

\$0.3 million decrease in income tax expense due to a higher flow through adjustments to income taxes partly offset by higher pretax income.



Income Tax Reconciliation (First Quarter)

(in millions)	<u> </u>	Three Mon	ths Ended	March 31	,	
	20	19	20	18	Var	iance
Income Before Income Taxes	\$74.3		\$60.4		5	13.9
Income tax calculated at federal statutory rate	15.6	21.0%	12.7	21.0%		2.9
Permanent or flow through adjustments:						
State income, net of federal provisions	0.9	1.2%	0.7	1.2%		0.2
Flow - through repairs deductions	(7.9)	(10.7%)	(6.6)	(10.9%)		(1.3)
Production tax credits	(4.4)	(6.0%)	(3.9)	(6.4%)		(0.5)
Plant and depreciation of flow through items	(1.5)	(2.0%)	(0.9)	(1.6%)		(0.6)
Amortization of excess deferred income tax	(1.4)	(1.8%)	(0.4)	(0.6%)		(1.0)
Share based compensation	0.2	0.3%	0.3	0.5%		(0.1)
Other, net	0.1	0.1%	_	_		0.1
Sub-total	(14.0)	(18.9%)	(10.8)	(17.8%)		(3.2)
Income Tax Expense	\$ 1.6	2.1%	\$ 1.9	3.2%	\$	(0.3)



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Balance Sheet

(dollars in millions)	iod Ended arch 31, 2019	od Ended ember 31, 2018
Cash and cash equivalents	\$ 4.0	\$ 7.9
Restricted cash	7.1	7.5
Accounts receivable, net	169.6	162.4
Inventories	47.6	50.8
Other current assets	59.9	49.2
Goodwill	357.6	357.6
PP&E and other non-current assets	5,054.9	5,009.1
Total Assets	\$ 5,700.7	\$ 5,644.4
Payables	81.5	87.0
Finance leases	2.3	2.3
Short-term borrowings	-	_
Other current liabilities	263.4	257.7
Long-term debt & capital leases	2,099.8	2,122.3
Other non-current liabilities	1,263.8	1,232.7
Shareholders' equity	1,989.8	1,942.4
Total Liabilities and Equity	\$ 5,700.7	\$ 5,644.4
Capitalization:		
Finance Leases	2.3	2.3
Long Term Debt & Finance Leases	2,099.8	2,122.3
Less: Basin Creek Finance Lease	(21.7)	(22.2)
Less: New Market Tax Credit Financing Debt	(27.0)	(27.0)
Shareholders' Equity	1,989.8	1,942.4
Total Capitalization	\$ 4,043.3	\$ 4,017.7
Ratio of Debt to Total Capitalization	50.8%	51.7%

Improvement in debt to capitalization ratio; which is now closer to bottom end of 50%-55% targeted range.

Debt to Total Capitalization was 52.0% at March 31, 2018



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Cash Flow

		Three Mont Marc		ding
(dollars in millions)		2019		2018
Operating Activities				
Net Income	\$	72.8	\$	58.5
Non-Cash adjustments to net income		48.7		49.0
Changes in working capital		(6.5)		59.6
Other non-current assets & liabilities		(3.6)		6.0
Cash provided by Operating Activities		111.4		173.0
Investing Activities				
PP&E additions		(65.6)		(52.0)
Cash used in Investing Activities		(65.6)		(52.0)
Financing Activities				
Proceeds from issuance of common & treasury stock, net		8.0		1.6
Repayments of borrowings, net		(22.0)		(96.6)
Dividends on common stock		(28.8)		(26.9)
Financing costs		(0.1)		(0.2)
Cash used in Financing Activities		(50.1)	,	(122.2)
Decrease in Cash, Cash Equiv. & Restricted Cash	-	(4.3)		(1.1)
Beginning Cash, Cash Equiv. & Restricted Cash		15.3		12.0
Ending Cash, Cash Equiv. & Restricted Cash	\$	11.0	\$	10.9

Cash from operating activities decreased by \$61.6 million primarily due to an increase in market purchases of supply resulting in an under collection of supply costs from customers in the current period, credits to Montana customers during the current period related to TCJA, and the receipt of insurance proceeds during the three months ended March 31, 2018.



Adjusted Non-GAAP Earnings (First Quarter)

	A.								_		-	ē.
	GAAP			7/	Non- GAAP		GAAP ance	Non- GAAP	7			GAAP
(in millions)	Three Months Ended March 31, 2019	Favorable Weather	Move Pension Expense to CO&A (disaggregated with ASU 2017-07)	Non-employee Deferred Compensation	Three Months Ended March 31, 2019	Vari:	ance %	Three Months Ended March 31, 2018	Non-employee Deferred Compensation	Move Pension Expense to (F) OG&A (disaggregated with ASU 2017-07)	Favorable Weather	Three Months Ended March 31, 2018
Revenues	\$384.2	(14.0)	1,100,100,000		\$370.2	\$33.5	9.9%	\$336.7			(4.8)	\$341.5
Cost of sales	115.7				115.7	19.6	20.4%	96.1				96.1
Gross Margin	268.5	(14.0)	-	-	254.5	13.9	5.8%	240.6	-	- 1	(4.8)	245.4
Op. Expenses OG&A Prop. & other taxes Depreciation	81.1 44.8 45.6		1.7	(2.2)	80.6 44.8 45.6	4.6 2.0 1.8	6.1% 4.7% 4.1%	76.0 42.8 43.8	1.7	-		74.3 42.8 43.8
Total Op. Exp.	171.5	120	1.7	(2.2)	171.0	8.4	5.2%	162.6	1.7	4	2	160.9
Op. Income	97.0	(14.0)	(1.7)	2.2	83.5	5.5	7.1%	78.0	(1.7)	- 1	(4.8)	84.5
Interest expense Other (Exp.) Inc., net	(23.8) 1.1		1.7	(2.2)	(23.8) 0.6	(0.8)	-3.5% 0.0%	(23.0) 0.6	1.7		3.0 (8.0	(23.0 (1.1
Pretax Income	74.4	(14.0)		-	60.4	4.8	8.6%	55.6			(4.8)	60.4
Income tax	(1.6)	3.5		-	1.9	2.6	379.2%	(0.7)	64	-	1.2	(1.9)
Net Income	\$72.8	(10.5)	-	-	\$62.3	\$7.4	13.5%	\$54.9	(4	- 1	(3.6)	\$58.5
ETR Diluted Shares	2.2% 50.7	25.3%		्र	-3.2% 50.7	1.2	2.4%	1.2% 49.5			25.3%	3.15 49.5
Diluted EPS	\$1,44	(0.21)		- 2	\$1.23	\$0.12	10.8%	\$1.11	12	- 1	(0.07)	\$1.18
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The adjusted non-**GAAP** measures presented in the table above are being shown to reflect significant items that were not contemplated in our original guidance, however they should not be considered a substitute for financial results and measures determined or calculated in accordance with GAAP.

(1) As a result of the adoption of Accounting Standard Update 2017-07 in March 2018, pension and other employee benefit expense is now disaggregated on the GAAP income statement with portions now recorded in both OG&A expense and Other (Expense) Income lines. To facilitate better understanding of trends in year-over-year comparisons, the non-GAAP adjustment above re-aggregates the expense in OG&A as it was historically presented prior to the ASU 2017-07 (with no impact to net income or earnings per share).



Looking Forward

Regulatory

- MPSC to review Montana general electric rate review, filed in September 2018.
- We expect to file an associated FERC rate case for our Montana transmission assets in the second quarter 2019.

Continue to Invest in our T&D infrastructure

- Comprehensive infrastructure capital investment program to ensure safety, capacity and reliability.
- Natural gas pipeline investment (SAFE PIPES Act, Integrity Verification Process and Pipeline & Hazardous Materials Safety Administration proposed regulations).
- Grid modernization, advanced distribution management system and advanced metering infrastructure investment

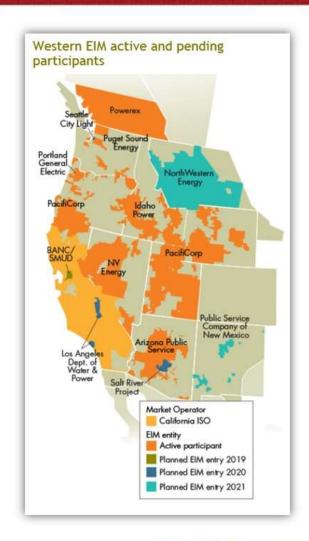
Plans to join Western Energy Imbalance Market (EIM)

 Real-time energy market could mean lower cost of energy for Montana customers, more efficient use of renewables and greater power grid reliability.

Cost Control Efforts

 Continue to monitor costs, including labor, benefits and property tax valuations to mitigate increases.

Advance Electricity Resource Planning efforts in South Dakota and Montana





Montana Electric Rate Case

Background

- First general electric rate case in Montana since 2009.
- While we have efficiently managed operating and administrative costs, increased Montana property taxes and significant investment in the system have compelled the request for rate relief.

September 2018 Filing (Docket D2018.2.12)

- Filed based on 2017 test year and \$2.34 billion of rate base.
- Requested \$34.9 million annual increase to electric rates (~7.4% increase to the typical residential bill).

The filing also requests:

- Approval to capitalize Demand Side Management Costs
- Establish a new baseline for PCCAM costs
- Place Two Dot Wind in rate base
- Approval of new net metering customer class and rate for new residential private generation
- On April 5, 2019, we filed rebuttal testimony that <u>updated and lowered our requested increase to</u> \$30.7 million. This update responded to intervenor testimony and included certain known and measurable adjustments.
- Request includes a10.65% return on equity, 4.26% cost of debt, 49.4% equity & 7.42% return on rate base¹
- In March 2019, the MPSC issued an order approving an increase in rates of approximately \$10.5 million on an interim and refundable basis effective April 1, 2019.

Update

- Feb. 12: Intervenor testimony file with the consumer advocate recommending a \$17.3 million rate decrease.
- Feb. 28: 4-0 vote at MPSC work session to request additional testimony on 5 issues (\$500k of unexplained generation expense, disposition of excess accumulated deferred income tax liability, hazard tree and wildfire liability mitigation, recently constructed Montana corporate office building, and street lighting tariffs).

Next Steps

- May 3: Final day for NWE and intervenors to respond to discovery.
- May 13: Hearing commences and continues day-to-day as necessary.



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Relevant Legislation

There are several potentially significant bills currently being considered by the Montana Legislature. In addition to many other less substantive bills, we are monitoring potential impacts of the following:



- Legislation that would allow us to acquire up to an additional 150 MW of generation from Colstrip Unit 4 for \$1 and would facilitate our placing in rates a certain amount of capital investment over the following ten years. Linked to this transaction is also a requirement to obtain a greater ownership share of the Colstrip transmission line and pay no more than the depreciated book value;
- Legislation that would remove the +/- \$4.1 million "deadband" sharing provision from the PCCAM as imposed by the MPSC's January 2019 order; and
- Legislation that would prohibit the MPSC from applying a maximum contract length of 15 years to our future owned and contracted electricity supply resources as required in the MPSC's November 2017, Qualifying Facilities order.

While the Montana legislative session is expected to end around May 1, 2019, it is premature to state how these pieces of legislation will ultimately be drafted, and how, or whether, they will be passed and / or signed into law by the Montana Governor.

NWE Energy Supply Resource Plans

South Dakota Electricity Supply Resource Plan

- Published fall of 2018, the plan focuses on modernization of our fleet to improve reliability and flexibility, maintain compliance in Southwest Power Pool, and lowering operating costs. The plan identifies 90MWs of existing generation that should be retired and replaced over the next 10 years.
- On April 15, 2019, we issued a request for proposals for 60 MW of flexible capacity resources to begin serving South Dakota customers by the end of 2021. Responses are due in July 2019, with evaluation of the proposals during the second half of 2019.



Montana Electricity Supply Resource Plan

- Draft plan was filed in early March 2019 and expected to be finalized by the end of June 2019 after a 60 day public comment period.
- The plan supports the goal of developing resources that will address the changing energy landscape in Montana to meet our customers' electric energy needs in a reliable and affordable manner.
 - We are currently 630 MW short of our peak needs, which we procure in the market. We forecast that our energy portfolio will be 725 MW short by 2025 with a modest increase in customer demand.
 - Planned regional retirements of 3,500 MW of coal-fired generation are forecasted by the Northwest Power and Conservation Council causing regional energy shortages as early as 2021.
- We expect to solicit competitive all-source proposals in late 2019 for peaking capacity available by 2022.
 - We expect the process will be repeated in subsequent years to provide a resource-adequate energy and capacity portfolio by 2025.

The all-source capacity additions discussed above are subject to a competitive solicitation process administered by independent evaluators. As a result, we have not included the necessary capital investment in our current five year capital forecast. These additions could increase our capital spending in excess of \$200 million over the next five years.

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Capital Investment Forecast

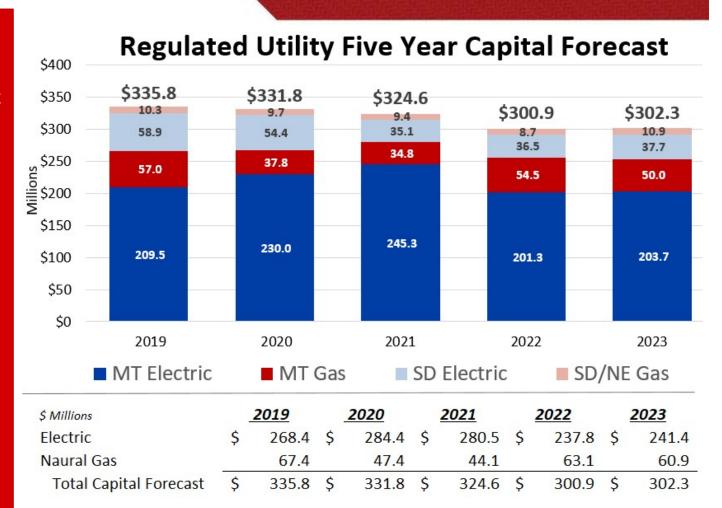
\$1.6 billion of total capital investment over five years.

Increased investment in first three years (relative to last two years) is primarily a result of advanced metering infrastructure (AMI) project.

We anticipate funding the expenditures with a combination of cash flows (aided by NOLs available into 2020) and long-term debt issuances.

Significant capital investments that are <u>not</u> in the above projections or further negative regulatory actions could necessitate additional equity funding.





Capital projections above do not include investment necessary to address capacity issues as identified in the South Dakota and pending* Montana Electricity Supply Resource Procurement Plans.

*Draft plan was released early March 2019.

Conclusion Best Attractive Strong Earnings & Cash Flows Pure Solid Utility Foundation Practices Future Electric & Corporate Governance Growth Gas Utility Prospects

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Appendix

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Montana Electric Tracker Update

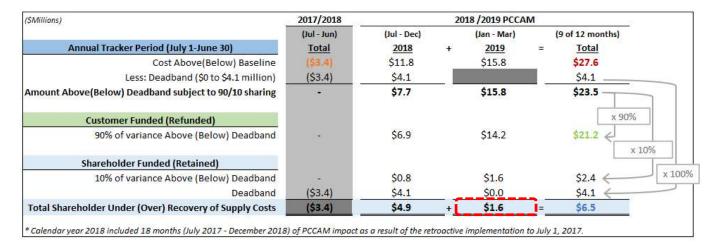
The MPSC issued a final order in January 2019 approving a Power Cost & Credit Adjustment Mechanism (PCCAM) with the following provisions:

- A baseline of power supply costs;
- Symmetrical deadband of +/- \$4.1 million from the established baseline. Supply cost variances above
 or below the deadband are shared 90/10 with customers/shareholders, respectively; and
- Retroactive implementation to the effective date of the new legislation (July 1, 2017).

Our 2019 results include a net reduction in the recovery of supply costs from customers of approximately \$1.6 million in the Consolidated Statements of Income.

- For the 2017/2018 period, actual costs were below base revenues by approx.
 \$3.4 million, resulting in no refund to customers.
- For the 2018/2019 period, actual costs were above base revenues by approx.
 \$27.6 million, resulting in a regulatory asset for collection from customers of approx.
 \$21.2 million

and a \$6.5 million reduction



in recovery of supply costs for the first nine months of the twelve month tracker period.



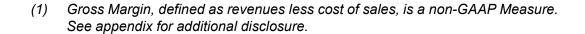


Segment Results (First Quarter)

(Unaudited) (III tilousands	(U	Inaudited)	(in thousands)
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Three Months Ending March 31, 2019		Electric		Gas		Other	Total
Operating revenues	\$	273,037	\$	111,183	\$		\$ 384,220
Cost of sales		76,994		38,741		_	115,735
Gross margin (1)		196,043	120	72,442	120	-	268,485
Operating, general and administrative		57,783		21,008	,	2,301	81,092
Property and other taxes		35,047		9,740		2	44,789
Depreciation & depletion		38,051		7,533		-	45,584
Operating Income (loss)	100	65,162	100	34,161	100	(2,303)	97,020
Interest expense		(19,535)		(1,510)		(2,745)	(23,790)
Other (expense) income		(561)		(477)		2,187	1,149
Income tax (expense) benefit	40	(1,809)	-	1,079	-	(843)	(1,573)
Net income (loss)	\$	43,257	\$	33,253	\$	(3,704)	\$ 72,806

Three Months Ending March 31, 2018		Electric		Gas		Other	Total
Operating revenues	\$	238,342	\$	103,160	\$		\$ 341,502
Cost of sales		57,273		38,804		-	96,077
Gross margin (1)		181,069	12.0	64,356	12.0	-	 245,425
Operating, general and administrative		54,648		21,219		(1,522)	74,345
Property and other taxes		33,493		9,318		2	42,813
Depreciation & depletion		36,153		7,594		8	43,755
Operating Income	150	56,775		26,225	120	1,512	 84,512
Interest expense		(19,520)		(1,854)		(1,596)	(22,970)
Other income (expense)		490		108		(1,727)	(1,129)
Income tax (expense) benefit		(498)		(2,226)		810	(1,914)
Net income (loss)	\$	37,247	\$	22,253	\$	(1,001)	\$ 58,499







Electric Segment (First Quarter)

	Results									
(dollars in millions)	2019	2018	Change	% Change						
Retail revenues	\$ 238.7	\$ 229.3	\$ 9.4	4.1 %						
Regulatory amortization	19.1	(8.1)	27.2	(335.8)						
Total retail revenue	257.8	221.2	36.6	16.5						
Transmission	13.5	15.3	(1.8)	(11.8)						
Wholesale and other	1.7	1.8	(0.1)	(5.6)						
Total Revenues	273.0	238.3	34.7	14.6						
Total Cost of Sales	77.0	57.3	19.7	34.4						
Gross Margin (1)	196.0	181.0	15.0	8.3 9						

	Reve	nues	Megawatt Ho	urs (MWH)	Avg. Custor	mer Count	
	2019	2018	2019	2018	2019	2018	
		(in thou	usands)				
Retail Electric			22.00				
Montana	\$ 94,096	\$ 87,250	807	761	302,158	298,367	
South Dakota	18,015	18,682	196	187	50,670	50,507	
Residential	112,111	105,932	1,003	948	352,828	348,874	
Montana	86,710	83,640	816	804	68,263	67,184	
South Dakota	23,160	24,011	284	270	12,770	12,649	
Commercial	109,870	107,651	1,100	1,074	81,033	79,833	
Industrial	11,581	10,762	701	606	77	75	
Other	5,147	4,998	23	23	4,799	4,735	
Total Retail Electric	\$ 238,709	\$ 229,343	2,827	2,651	438,737	433,517	



Gross Margin, defined as revenues less cost of sales, is a non-GAAP Measure. See appendix for additional disclosure.



Natural Gas Segment (First Quarter)

		Res	ults				
(dollars in millions)	2019	2018	Ch	ange	%	Change	е
Retail revenues	\$ 106.8	\$ 99.3	\$	7.5		7.6	%
Regulatory amortization	(5.3)	(6.3)		1.0		(15.9)	
Total retail revenue	101.5	93.0		8.5		9.1	
Wholesale and other	9.7	10.2		(0.5)		(4.9)	
Total Revenues	111.2	103.2		8.0		7.8	
Total Cost of Sales	38.7	38.8		(0.1)		(0.3)	
Gross Margin (1)	\$ 72.5	\$ 64.4	\$	8.1	\$	12.6	%

	Reve	nues	Dekathern	ns (Dkt)	Avg. Customer Coul		
	2019	2018	2019	2018	2019	2018	
		(in thous	ands)				
Retail Gas							
Montana	\$ 45,638	\$ 40,902	6,875	5,906	174,470	172,350	
South Dakota	13,042	11,418	1,747	1,675	40,302	39,897	
Nebraska	9,640	11,413	1,497	1,416	37,634	37,578	
Residential	68,320	63,733	10,119	8,997	252,406	249,825	
Montana	23,017	20,532	3,599	3,084	24,199	23,866	
South Dakota	9,207	7,907	1,605	1,475	6,841	6,719	
Nebraska	5,300	6,116	1,050	982	4,922	4,865	
Commercial	37,524	34,555	6,254	5,541	35,962	35,450	
Industrial	482	539	77	82	241	247	
Other	440	444	78	74	165	163	
Total Retail Gas	\$ 106,766	\$ 99,271	16,528	14,694	288,774	285,685	
						17973151	

Gross Margin, defined as revenues less cost of sales, is a non-GAAP Measure. See appendix for additional disclosure.



Appendix

Non-GAAP Financial Measures

Reported GAAP Pre-Tax Income Non-GAAP Adjustments to Pre-Tax Income: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011	\$	2013	2014	2015	2016	2017	2018
Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods		108.3	110.4 \$	181.2 \$	156.5 \$	176.1 \$	178.3
Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods							
Lost revenue recovery related to prior periods		(3.7)	(1.3)	13.2	15.2	(3.4)	(1.3)
				-	-	- '- '	- 1
DGGS FERC At Linitial decision - portion related to 2011		(1.0)	-	-	(14.2)	-	-
5000 FERO SES IIIIIIII GCOSIOTI - POTIOTI TOIGICG TO 2011		_	_	-	-	_	2
MSTI Impairment		-	-	-	-	-	-
Favorable CELP arbitration decision		-	-	-		-	11-0
Remove hydro acquisition transaction costs		6.3	15.4	-	-	-	-
Exclude unplanned hydro earnings		_	(8.7)	-	2	_	_
Remove benefit of insurance settlement		-	-	(20.8)	-	-	- 1
QF liability adjustment		-	1.70	6.1		-	(17.5)
Electric tracker disallowance of prior period costs		-	-	-	12.2	-	4 5 3
Transmission impacts (unfavorable hydro conditions)			-	-	-	2	-
Settlement of Workers Compensation Claim		-	-	-	-	-	-
Remove Montana Rate Adjustments not included in guidance							-
Increased pension expense		-	-	-	-	-	
Transaction costs related to Colstrip Unit 4 sales process							-
Income tax adjustment		-		-		-	9.4
Unplanned Equity Dilution from Hydro transaction		100.0	4450	470.7	400.7	470.7	-
Adjusted Non-GAAP Pre-Tax Income	\$	109.8	115.8	179.7	169.7	172.7	168.8
Tax Adjustments to Non-GAAP Items (\$ Millions)		2013	2014	2015	2016	2017	2018
GAAP Net Income	e	94.0		151.2 \$	164.2 \$	162.7 \$	197.0
		34.0	120.1 3	101.2	104.2	102.1	137.0
Non-GAAP Adjustments Taxed at 38.5%:		(0.0)	(0.0)	0.4	0.0	(0.4)	(4.0)
Weather		(2.3)	(8.0)	8.1	9.3	(2.1)	(1.0)
Release of MPSC DGGS deferral		-	-	-		-	-
Lost revenue recovery related to prior periods		(0.6)	-	-	(8.7)	-	-
DGGS FERC ALJ initial decision - portion related to 2011		-	-	-	-	-	-
MSTI Impairment		-	-	-	-	-	-
Favorable CELP arbitration decision		-	-		-	-	-
Remove hydro acquisition transaction costs		3.9	9.5	-	-	-	-
Exclude unplanned hydro earnings		-	(5.4)	-	-	-	-
Remove benefit of insurance settlement		-	-	(12.8)	-	-	- (40.4)
QF liability adjustment			-	3.8	7.5	-	(13.1)
Electric tracker disallowance of prior period costs		-	-	-	7.5	-	-
Transmission impacts (unfavorable hydro conditions)		-	-	-	1 =	-	7 -00
Settlement of Workers Compensation Claim		-			-	-	-
Remove Montana Rate Adjustments not included in guidance					-	-	-
Increased pension expense		-	-	-	-	-	-
Transaction costs related to Colstrip Unit 4 sales process Income tax adjustment			(18.5)		(12.5)		(12.8)
Unplanned Equity Dilution from Hydro transaction		-	(10.5)	-	(12.5)	-	(12.0)
Non-GAAP Net Income	\$	94.9	105.5 \$	150.3 \$	159.8 \$	160.6 \$	170.2
Ton Order Not modifie	_	0110	10010	10010	10010	10010	HOLE
Non-GAAP Diluted Earnings Per Share		2013	2014	2015	2016	2017	2018
		38.2	40.4	47.6	48.5	48.7	50.2
Diluted Average Shares (Millions)							
Diluted Average Shares (Millions) Reported GAAP Diluted earnings per share	3	2.46	\$ 2.99	\$ 3.17 \$	3.39 \$	3.34 \$	3.92
Reported GAAP Diluted earnings per share	3	2.46	\$ 2.99	\$ 3.17 \$	3.39 \$	3.34 \$	3.92
Reported GAAP Diluted earnings per share Non-GAAP Adjustments:	,						
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather	,	(0.05)	(0.02)	0.17	0.19	(0.04)	(0.02)
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral	,	(0.05)			0.19		
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods	,	(0.05) - (0.02)	(0.02)	0.17 - -	0.19		(0.02)
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011	,	(0.05)			0.19	(0.04)	
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment	,	(0.05) - (0.02)	(0.02) - - -	0.17 - - - -	0.19 - (0.18) -	(0.04)	(0.02)
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision	,	(0.05) - (0.02) - -	(0.02) - - - -	0.17 - - -	0.19	(0.04) - - -	(0.02) - - - -
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Remove hydro acquisition transaction costs	,	(0.05) - (0.02)	(0.02) - - - - - - 0.24	0.17 - - - -	0.19 - (0.18) -	(0.04) - - -	(0.02) - - - - - -
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Remove hydro acquisition transaction costs Exclude unplanned hydro earnings	,	(0.05) - (0.02) - -	(0.02) - - - -	0.17 - - - -	0.19 (0.18) - - -	(0.04) - - - -	(0.02) - - - -
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MST Impairment Favorable CELP arbitration decision Remove hydro acquisition transaction costs Exclude unplanned hydro earnings Remove benefit of insurance settlements & recoveries	,	(0.05) - (0.02) - -	(0.02) - - - - - - 0.24	0.17	0.19 - (0.18) - - - -	(0.04) - - - -	(0.02) - - - - - - - -
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Remove hydro acquisition transaction costs Exclude unplanned hydro earnings Remove benefit of insurance settlements & recoveries OF liability adjustment	,	(0.05) - (0.02) - -	(0.02) - - - - - 0.24 (0.14)	0.17 - - - - - - - - (0.27)	0.19 - (0.18) - - - - -	(0.04) - - - - - - - -	(0.02) - - - - - -
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Remove hydro acquisition transaction costs Exclude unplanned hydro earnings Remove benefit of insurance settlements & recoveries QF liability adjustment Electric tracker disallowance of prior period costs	,	(0.05) - (0.02) - -	(0.02) - - - - - 0.24 (0.14)	0.17 - - - - - - - - (0.27)	0.19 - (0.18) - - - -	(0.04) - - - - - - - -	(0.02) - - - - - - - - (0.26)
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Remove hydro acquisition transaction costs Exclude unplanned hydro earnings Remove benefit of insurance settlements & recoveries QF liability adjustment Electric tracker disallowance of prior period costs Transmission impacts (unfavorable hydro conditions)	,	(0.05) - (0.02) - -	(0.02) - - - - - 0.24 (0.14)	0.17 - - - - - - - - (0.27)	0.19 - (0.18) - - - - -	(0.04) - - - - - - - -	(0.02) - - - - - - - (0.26)
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Remove hydro acquisition transaction costs Exclude unplanned hydro earnings Remove benefit of insurance settlements & recoveries OF liability adjustment Electric tracker disallowance of prior period costs Transmission impacts (unfavorable hydro conditions) Settlement of Workers Compensation Claim	,	(0.05) - (0.02) - -	(0.02) - - - - - 0.24 (0.14)	0.17 - - - - - - - - (0.27)	0.19 - (0.18) - - - - -	(0.04) - - - - - - - -	(0.02) - - - - - - - - (0.26)
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Remove hydro acquisition transaction costs Exclude unplanned hydro earnings Remove benefit of insurance settlements & recoveries QF liability adjustment Electric tracker disallowance of prior period costs Transmission impacts (unfavorable hydro conditions) Settlement of Workers Compensation Claim Remove Montana rate adjustments not included in guidance	3	(0.05) - (0.02) - - 0.11 - - - -	(0.02) 0.24 (0.14)	0.17 - - - - - - (0.27) 0.08 - -	0.19 (0.18) - - - - - - - 0.16	(0.04)	(0.02) - - - - - - - (0.26)
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Remove hydro acquisition transaction costs Exclude unplanned hydro earnings Remove benefit of insurance settlements & recoveries OF liability adjustment Electric tracker disallowance of prior period costs Transmission impacts (unfavorable hydro conditions) Settlement of Workers Compensation Claim Remove Montana rate adjustments not included in guidance Increased pension expense	3	(0.05) - (0.02) - - 0.11 - - - -	(0.02) 0.24 (0.14)	0.17 - - - - - - (0.27) 0.08 - -	0.19 (0.18) - - - - - - - 0.16	(0.04)	(0.02)
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Remove hydro acquisition transaction costs Exclude unplanned hydro earnings Remove benefit of insurance settlements & recoveries OF liability adjustment Electric tracker disallowance of prior period costs Transmission impacts (unfavorable hydro conditions) Settlement of Workers Compensation Claim Remove Montana rate adjustments not included in guidance Increased pension expense Transaction costs related to Colstrip Unit 4 sales process	,	(0.05) (0.02) - - 0.11 - - - -	(0.02)	0.17 - - - - - - (0.27) 0.08 - -	0.19 - (0.18) - - - - - 0.16	(0.04)	(0.02) (0.26)
Reported GAAP Diluted earnings per share Non-GAAP Adjustments: Weather Release of MPSC DGGS deferral Lost revenue recovery related to prior periods DGGS FERC ALJ initial decision - portion related to 2011 MSTI Impairment Favorable CELP arbitration decision Remove hydro acquisition transaction costs Exclude unplanned hydro earnings Remove benefit of insurance settlements & recoveries OF liability adjustment Electric tracker disallowance of prior period costs Transmission impacts (unfavorable hydro conditions) Settlement of Workers Compensation Claim Remove Montana rate adjustments not included in guidance Increased pension expense	3	(0.05) (0.02) - - 0.11 - - - -	(0.02)	0.17 - - - - - - (0.27) 0.08 - -	0.19 (0.18) - - - - - - - 0.16	(0.04)	(0.02)

These materials include financial information prepared in accordance with GAAP, as well as other financial measures, such as Gross Margin and Adjusted Diluted EPS, that are considered "non-GAAP financial measures." Generally, a non-GAAP financial measure is a numerical measure of a company's financial performance, financial position or cash flows that exclude (or include) amounts that are included in (or excluded from) the most directly comparable measure calculated and presented in accordance with GAAP. Gross Margin (Revenues less Cost of Sales) is a non-GAAP financial measure due to the exclusion of depreciation from the measure. Gross Margin is used by us to determine whether we are collecting the appropriate amount of energy costs from customers to allow recovery of operating costs. Adjusted Diluted EPS is another non-GAAP measure. The Company believes the presentation of Adjusted Diluted EPS is more representative of our normal earnings than the GAAP EPS due to the exclusion (or inclusion) of certain impacts that are not reflective of ongoing earnings.

The presentation of these non-GAAP measures is intended to supplement investors' understanding of our financial performance and not to replace other GAAP measures as an indicator of actual operating performance. Our measures may not be comparable to other companies' similarly titled measures.

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