

WE WANT YOU TO HAVE THE FACTS

We're committed to keeping you informed about your energy rates and helping you understand what's changing.

What's new on your bill

Your electric and natural gas rates are changing on Feb. 1.

The Montana Public Service Commission issued its final order for our request to update the **Delivery Rate** for electric and natural gas customers.

Electric: \$2.16 monthly bill decrease for a typical residential electric customer using 750 kilowatts.

The approved Electric Delivery Rate is lower than the temporary rate currently in place through the end of January. The approved rate includes a refund portion to customers for the difference, with 9.65% interest. The refund portion is applied as part of the rate customers pay for the number of kilowatt-hours used. This refund is also applied to the Electric Supply Rate and is expected to remain in effect through September 2026.

The cost for some wildfire mitigation work is a new line item in the **Electric Delivery Rate**. The **Wildfire Protection Chg** includes costs to reduce and manage the inherent risks with operating an electrical grid in wildfire-prone areas and keep communities safe.

Natural Gas: \$1.62 monthly bill increase for a typical residential natural gas customer using 65 therms.

Understanding Your Bill

Your electric and natural gas bill includes several rate components:



Supply Rate: The cost of electricity and natural gas you use. The Electric Supply Rate adjusts quarterly. The Natural Gas Supply Rate generally adjusts monthly.



Delivery Rate: The cost of delivering energy to your home or business.



State and Local Taxes: The cost of property taxes on powerlines, pipelines, generation facilities and other infrastructure that provide energy service to our customers in Montana. State and Local Tax costs are implemented by the State of Montana and flow through to customer bills.

Our Commitment

We're working hard to keep your service reliable and your bills as low as possible. Our electric reliability is better than the industry average, and our rates are below the national average. We carefully manage costs and invest in sustainable energy systems to serve you now and into the future.

Ways to Save

- Track your energy use and compare bills anytime in My Energy Account, NorthWesternEnergy.com/myenergyaccount
- Wrap your hot water tank and install pipe insulation.
- Make sure your furnace or other heating equipment is working properly by having it regularly checked and serviced.

Check out more energy efficiency tips to help you save at NorthWesternEnergy.com/save

Assistance is Available

If you are having trouble paying your bill, please don't wait – reach out to us. We offer billing and payment options that may help.

Want to learn more?

Visit NorthWesternEnergy.com/Montana