



2024

SOUTH DAKOTA
NEBRASKA
AT A GLANCE

APRIL



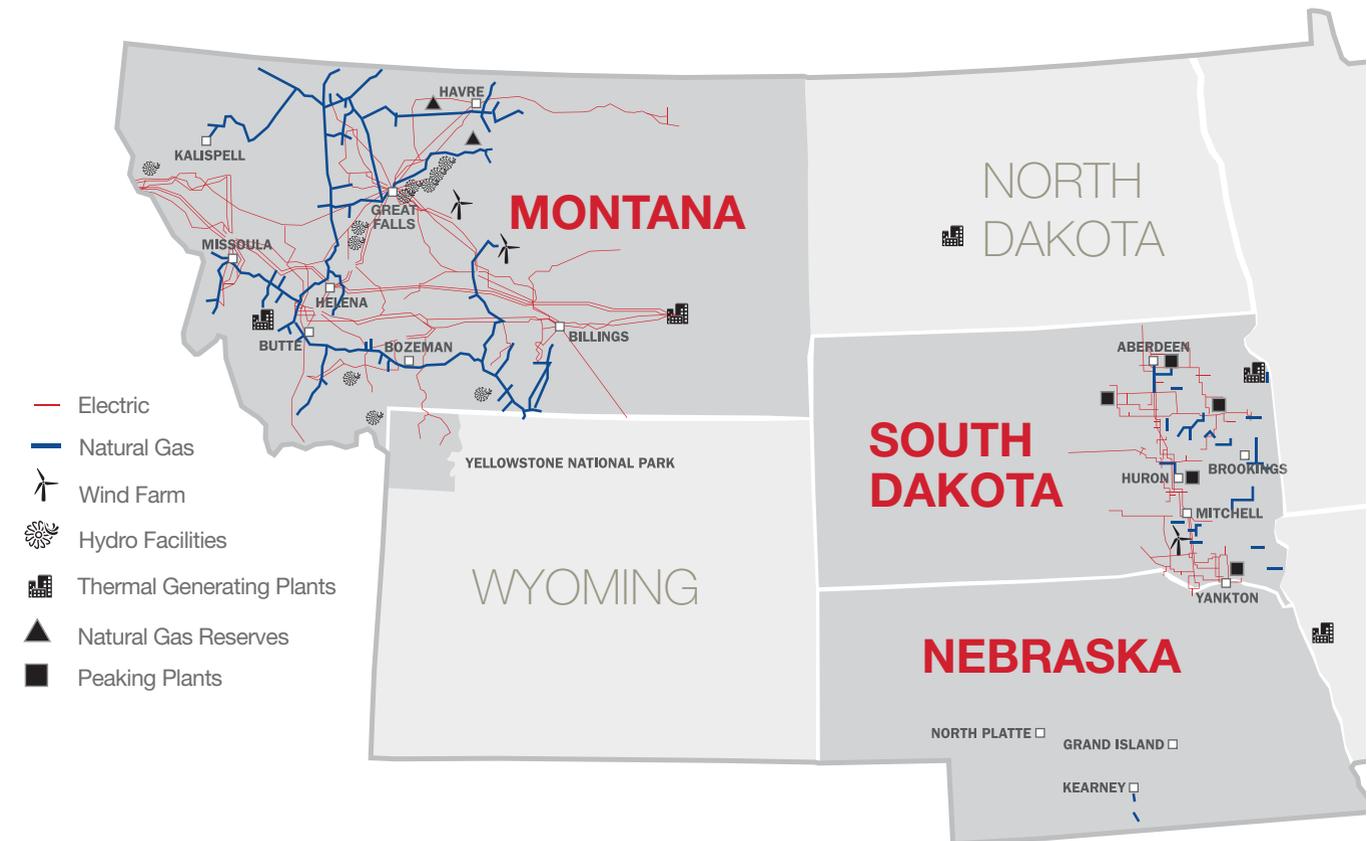
INTRODUCTION

NorthWestern Energy is a major, regional provider of electricity, natural gas and related services to approximately 775,300 customers in Montana, South Dakota and Nebraska. Our electric system has about 28,920 miles of transmission and distribution lines and associated facilities serving 337 communities and surrounding rural areas in Montana and eastern South Dakota. Our natural gas system includes approximately 10,018 miles of transmission and distribution pipelines and storage facilities serving 202 communities and surrounding rural areas in Montana, South Dakota and central Nebraska. NorthWestern Energy has approximately 1,573 full-time employees.

The South Dakota and Nebraska energy operations provide electric and natural gas distribution services to approximately 64,800 electric customers and 93,300 natural gas customers in the eastern half of South Dakota and in four Nebraska communities.

NorthWestern Energy is dedicated to providing safe, reliable and cost-effective energy and services to all of its residential, commercial and industrial customers.

OUR SERVICE TERRITORY



PROGRAMS & SERVICES

Listed below is a summary of NorthWestern's programs and services.

- Retail electric and natural gas distribution, transmission and supply services.
- Wholesale electric services.
- Business retention, business expansion and business creation through Economic Development resources.
- Online customer services including account access, service requests and bill payment.



SYSTEM FACTS

SOUTH DAKOTA AND NEBRASKA OPERATIONS ¹			
South Dakota Electric and Gas Operations Area	Electric services to 25 counties in eastern South Dakota, and natural gas services to 20 counties in South Dakota and 3 counties in Nebraska.		
Nebraska Gas Operations	Four cities in southcentral Nebraska		
Number of Employees	Approximately 304 employees in South Dakota and Nebraska		
Number of Customers and Types¹	Total	Residential	Commercial, Industrial & Other
Electric	64,839	51,435	13,404
Natural Gas South Dakota	49,882	42,463	7,419
Natural Gas Nebraska	43,147	38,009	5,138
Major South Dakota & Nebraska Cities Served:	Cities	Electric Service	Natural Gas Service
NorthWestern Serves 141 communities in South Dakota and four communities in Nebraska. In addition to the cities listed here, we also serve in South Dakota. Please consult NorthWestern Energy to determine if we serve your location.	Aberdeen, SD	YES	YES
	Brookings, SD	NO	YES
	Huron, SD	YES	YES
	Mitchell, SD	YES	YES
	Yankton, SD	YES	NO
	Alda, NE	NO	YES
	Grand Island, NE	NO	YES
	Kearney, NE	NO	YES
	North Platte, NE	NO	YES
Electric and Natural Gas Retail Rates: South Dakota – Pricing for electric and natural gas retail services are established by tariffs filed with and approved by the South Dakota Public Utilities Commission. South Dakota has regulated natural gas and electric services. The commodity supply portion of the bill for natural gas is adjusted monthly and the fuel and purchased power portion of the electric bill is subject to quarterly tracker cost adjustments. Nebraska – Pricing for natural gas retail services are established by tariffs filed with and approved by the Nebraska Public Service Commission. The supply portion of the bill for natural gas is subject to twice yearly fuel cost adjustments and is shown separately from the delivery charge. NorthWestern Energy's electric and natural gas tariff rates and an electric rate comparer with other utilities in the U.S. is available online at www.northwesternenergy.com .			
ELECTRIC OPERATIONS - SOUTH DAKOTA			
Service Area Size	25 counties in eastern South Dakota		
Peak & Average Load	Peak demand was approximately 337 MWs, the average daily load was approximately 196 MWs, and 1.72 million megawatt hours were supplied to customers during 2023.		
Generation & Supply	Own 446 MWs of capacity electric generation jointly with unaffiliated parties; composed of 211 MWs from three coal-burning baseload plants, 138 MWs from utility-owned natural gas plant, 80 MWs from a wind farm and 17 MWs from various natural gas and fuel oil peaking units.		
Distribution and Transmission Miles	2,365 miles distribution, 1,308 transmission and 124 substations		
Transmission Interconnections	Transmission system has interconnections with the transmission facilities of Otter Tail Power Company, Montana Dakota Utilities Company, Xcel Energy Inc., and WAPA. We have emergency interconnections with the transmission facilities of East River Electric Cooperative, Inc., and West Central Electric Cooperative. We are a transmission owning member of SPP (Southwest Power Pool) for our South Dakota transmission operations.		
Transmission Service	Transmission service is provided under the Southwest Power Pool (SPP) Open Access Transmission Tariff, available online at www.spp.org .		
NATURAL GAS OPERATIONS - SOUTH DAKOTA & NEBRASKA			
Service Area Size	We provide natural gas to approximately 49,800 customers in 80 eastern South Dakota communities and 43,100 customers in four Nebraska communities.		
Annual Deliveries	For year-end 2023, our supply deliveries (retail and transport) were approximately 31.1 Bcf for South Dakota and 3.8 Bcf for Nebraska.		
Natural Gas Distribution and Transmission	We have 2,573 miles of distribution pipelines and 55 miles of transmission pipeline in South Dakota and Nebraska.		
System Interconnections	Pipeline interconnections with Northern Natural Gas, Northern Border, and Tallgrass.		
On System-Transportation	End-use customers can contract for on-system transportation services. On-system services include firm and interruptible distribution transportation and are regulated by the South Dakota Public Utilities Commission. Customers not interconnected with NorthWestern's regulated system negotiate a separate rate. Customers with large loads and bypassable locations that are connected with the regulated system may receive rate deviation from the PUC.		
¹ Customer Counts as of December 31, 2023. Sources: NorthWestern Energy SEC filings and internal documents.			



RATES

RELIABLE SUPPLY

NorthWestern Energy distributes electricity in South Dakota and relies on its own generation to provide a reliable supply and reasonable prices for its electric customers. Electric services to customers generally involve only one point of delivery and power supply source. Customers with special needs for redundant power sources will typically be responsible for additional costs related to redundant power delivery. If a project has special needs for redundant power sources, the developers must coordinate these with NorthWestern Energy and contact the utility early in the project development process.

NorthWestern Energy distributes natural gas to customers in South Dakota and Nebraska. Supply requirements are fulfilled through third-party fixed-term purchase contracts, natural gas storage services contracts and short-term market purchases. This supply flexibility or portfolio approach enables us to maintain a diversified supply of natural gas sufficient to meet our supply requirements.

REGULATION AND RATES

South Dakota utilities are regulated by the South Dakota Public Utilities Commission with respect to electric and natural gas service, territorial integrity, rates, terms and conditions of service, accounting records and other aspects of our operations. We provide electric service in South Dakota in an area comprised of 25 counties and natural gas services to 20 counties in South Dakota.

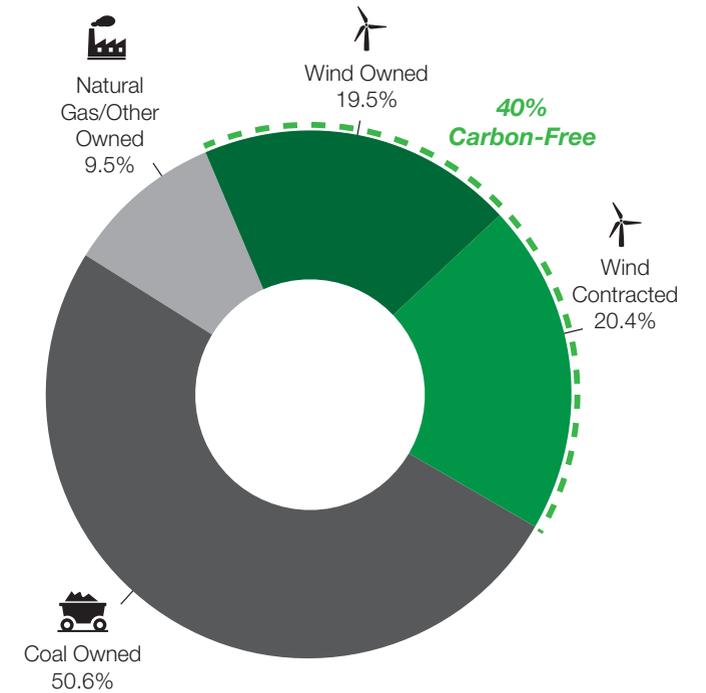
The Nebraska Public Service Commission has jurisdiction over our natural gas operations in Nebraska, in a service area comprised of 3 counties.

The tariffs establish a range of service classifications for both electric and natural gas customers based on customer size and other circumstances. For customers who are not under the bundled tariffs, rates for transmission services are provided under a tariff filed with and approved by the Federal Energy Regulatory Commission.

ELECTRIC RATES

Components displayed on the bill include: energy, demand, fuel and power factor. The fuel and purchased power portion of the bill is subject to a quarterly tracker cost adjustment. The chart to the right shows these various billing components for a NorthWestern Energy commercial customer with a monthly usage of 14,000 kWh and 40 kW demand.

SOUTH DAKOTA
2023 ELECTRIC GENERATION PORTFOLIO
 BASED ON MWH OF OWNED AND LONG-TERM CONTRACTED RESOURCES



RATES

NORTHWESTERN ENERGY'S JUNE 1, 2023 ELECTRIC COSTS BY SIZE & CUSTOMER TYPE ¹					
	Residential	Commercial			Industrial
		GS1 Secondary Non Demand	GS1 Secondary Demand	GS1 Primary Demand	GS2 Substation Demand
Monthly kWh	750	1,500	14,000	180,000	650,000
Peak Monthly kW Demand	N/A	N/A	40	500	1,000
TOTAL ELECTRIC COSTS (supply, distribution, transmission & other charges)					
Monthly Cost	\$109.60	\$236	\$1,856	\$21,758	\$60,029
Average Cost per kWh for Supply and Delivery	\$0.1461	\$0.1573	\$0.1326	\$0.1209	\$0.0924
NORTHWESTERN SUPPLY RELATED COSTS ²					
Supply Portion of Monthly Bill	\$105	\$229	\$1,299	\$16,703	\$61,251
Supply Cost as % of Total	96%	97%	70%	77%	102%
Supply Cost per kWh	\$0.1405	\$0.1530	\$0.0928	\$0.0928	\$0.0942

¹ Actual Monthly Rates effective June 2023.

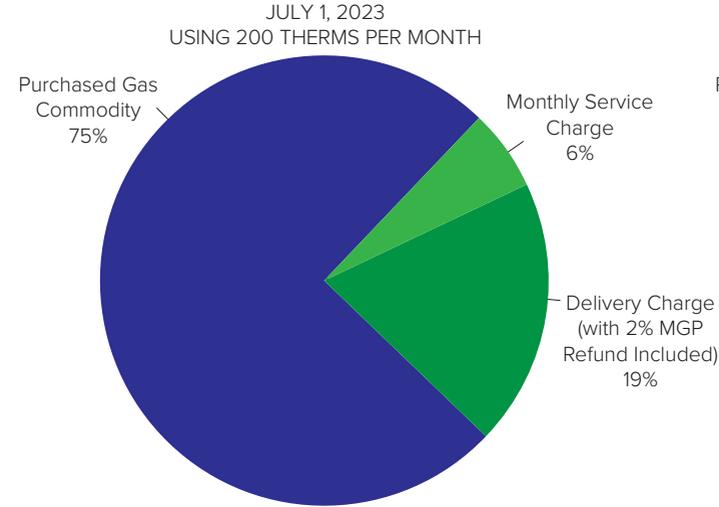
² Supply Costs are subject to periodic adjustments and include supply, deferred supply and supply taxes.

REGIONAL UTILITIES MONTHLY 'BUNDLED' ELECTRIC BILLS AS OF June 1, 2023¹

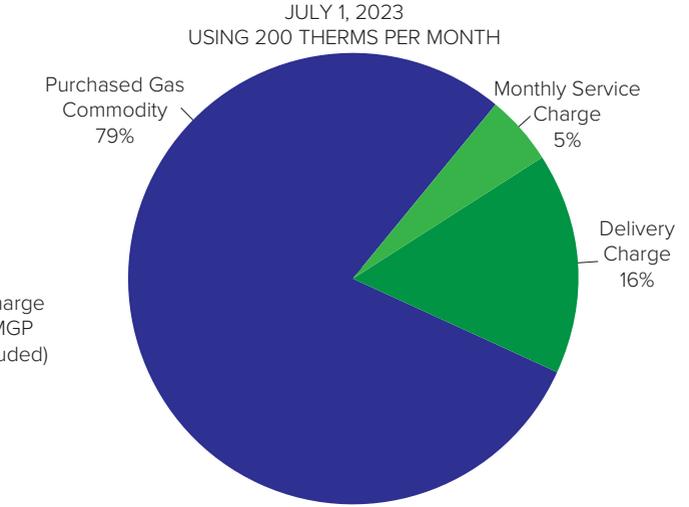
STATE	UTILITY COMPANY	Residential	Commercial			Industrial
		750 kWh	1,500 kWh	14,000 kWh & 40 kW	180,000 kWh & 500 kW	650,000 kWh & 1,000 kW
ARIZONA	Arizona Public Service Company	\$126.21	\$302	\$2,147	\$22,953	\$66,033
	Tucson Electric Power Company	\$123.57	\$269	\$2,360	\$24,720	\$66,664
	Unisource Electric Company	\$113.26	\$232	\$2,122	\$24,370	\$73,516
CALIFORNIA	Pacific Gas & Electric Company	\$303.90	\$576	\$4,689	\$62,253	\$162,928
	PacifiCorp	\$134.80	\$294	\$2,170	\$21,044	\$66,602
	San Diego Gas & Electric Company	\$386.12	\$730	\$6,511	\$78,660	\$219,210
	Southern California Edison	\$288.14	\$586	\$4,197	\$47,708	\$127,823
COLORADO	Black Hills/Colorado Electric	\$145.58	\$254	\$2,266	\$25,550	\$71,121
	Public Service Company of Colorado	\$108.87	\$219	\$1,936	\$24,745	\$54,062
IDAHO	Idaho Power Company	\$89.15	\$221	\$1,275	\$16,450	\$51,675
	PacifiCorp	\$87.99	\$177	\$1,325	\$16,372	\$47,073
MONTANA	Montana-Dakota Utilites Company	\$98.66	\$159	\$1,776	\$17,875	\$52,005
	NorthWestern Energy	\$109.60	\$236	\$1,856	\$21,758	\$60,029
NEVADA	Nevada Power Company - NV Energy	\$133.62	\$194	\$1,854	\$28,327	\$88,499
	Sierra Pacific Power Company - NV Energy	\$119.09	\$201	\$1,756	\$29,316	\$95,981
NEW MEXICO	El Paso Electric Company	\$74.98	\$199	\$1,492	\$17,343	\$54,087
	Southwestern Public Service	\$86.97	\$88	\$89	\$90	\$91
NORTH DAKOTA	Montana-Dakota Utilities Company	\$92.26	\$179	\$1,435	\$17,544	\$51,710
	Northern States Power Company (Minnesota)	\$97.69	\$184	\$1,574	\$19,713	\$54,519
	Otter Tail Power Company	\$90.29	\$205	\$1,388	\$17,315	\$32,826
OREGON	Idaho Power Company	\$92.01	\$196	\$1,496	\$18,925	\$58,466
	PacifiCorp	\$100.52	\$202	\$1,441	\$17,210	\$48,303
	Portland General Electric Company	\$122.18	\$228	\$1,552	\$16,904	\$49,709
SOUTH DAKOTA	Black Hills Power, Inc. d/b/a Black Hills Energy	\$110.01	\$197	\$1,849	\$19,939	\$60,933
	MidAmerican Energy	\$69.95	\$167	\$1,018	\$11,922	\$29,069
	Montana-Dakota Utilities Company	\$98.88	\$174	\$1,667	\$16,408	\$52,526
	NorthWestern Energy	\$101.49	\$215	\$1,647	\$16,648	\$42,531
	Otter Tail Power Company	\$93.94	\$228	\$1,115	\$13,880	\$42,599
UTAH	PacifiCorp	\$81.27	\$82	\$83	\$84	\$85
WASHINGTON	PacifiCorp	\$75.39	\$190	\$1,464	\$16,646	\$51,478
	Puget Sound Energy	\$93.48	\$181	\$1,602	\$19,427	\$61,225
WYOMING	Black Hills Power, Inc. d/b/a Black Hills Energy	\$97.30	\$175	\$1,618	\$19,779	\$58,724
	Cheyenne Light, Fuel & Power d/b/a Black Hills Energy	\$96.45	\$139	\$1,431	\$16,572	\$50,246
	Montana-Dakota Utilities Company	\$96.45	\$139	\$1,431	\$16,572	\$50,246
	PacifiCorp	\$81.83	\$149	\$1,310	\$16,196	\$43,322
NORTHWESTERN ENERGY RANKING FOR UTILITIES SHOWN		21 of 35	28 of 35	26 of 35	25 of 35	23 of 35
UNITED STATES AVERAGE MONTHLY BILL FOR JANUARY 2022		\$120.63	\$233	\$1,855	\$22,035	\$62,740

¹ Source: Edison Electric Institute Typical Bills and Average Rates Report Monthly "bundled" costs for supply & delivery as of June 1, 2023.

SOUTH DAKOTA NORTHWESTERN ENERGY COMMERCIAL CUSTOMER MONTHLY NATURAL GAS BILLING COMPONENTS



NEBRASKA NORTHWESTERN ENERGY COMMERCIAL CUSTOMER MONTHLY NATURAL GAS BILLING COMPONENTS



RATES

NATURAL GAS RATES

Customers see supply and delivery charges on their monthly bills. The NorthWestern Energy natural gas supply portion of the bill is subject to monthly cost adjustments in South Dakota and semi-annual adjustments in Nebraska. Current natural gas tariffs and natural gas service rules are available online at NorthWesternEnergy.com.

The major pieces of a gas bill for a NorthWestern Energy small commercial natural gas customer using 200 therms a month and a residential customer using 100 therms a month are illustrated above.

Note: Usage varies between winter and summer months, depending upon the heating and water heating needs.

June 2023 AVERAGE PRICE OF NATURAL GAS PER THERM SOLD BY UTILITIES¹

State	Residential	Commercial
Colorado	\$1.42	\$1.12
Illinois	\$1.91	\$1.54
Iowa	\$1.71	\$0.83
Kansas	\$2.73	\$1.57
Michigan	\$1.53	\$1.16
Minnesota	\$1.81	\$1.18
Missouri	\$2.72	\$1.56
Montana	\$1.12	\$1.02
Nebraska	\$1.92	\$0.84
NorthWestern Energy NE²	\$1.65	\$1.08
North Dakota	\$1.91	\$0.73
South Dakota	\$1.41	\$0.75
NorthWestern Energy SD²	\$1.54	\$0.69
Wisconsin	\$1.43	\$0.69
Wyoming	\$1.91	\$1.21
AVERAGE FOR REGION³	\$1.67	\$1.00
TOTAL AVERAGE U.S.	\$2.01	\$1.07
South Dakota - NorthWestern Energy Ranking (compared to states listed above)	6 of 15	1 of 15
Nebraska - NorthWestern Energy Ranking (compared to states listed above)	7 of 15	8 of 15

¹ Source: www.eia.doe.gov. - US Natural Gas Sector Report for average cost of gas sold in June 2023.

² Source: NorthWestern Energy internal documents

³ Average for State Region is average for the 13 states listed (excludes NorthWestern Energy in NE & SD)

ECONOMIC & COMMUNITY DEVELOPMENT

Economic vitality is crucial to the future of South Dakota and Nebraska, and for more than 100 years, NorthWestern Energy has held a strong commitment to the communities it serves. In 2023 we provided nearly \$2 million in support of our communities through local charitable donations and sponsorships, economic development opportunities, the United Way, chambers of commerce, scholarships, professional association dues and employee volunteer efforts. We sponsor employee volunteerism by offering paid time off for volunteer activities. When employees volunteer their time with an organization, NorthWestern donates grant funds to that organization up to \$400 annually to each organization.

NorthWestern Energy is committed to serving as a meaningful and dedicated contributor to the economic development process and see our role as “energizing the economy in South Dakota and Nebraska.” Our emphasis is on “Building for the future of South Dakota and Nebraska,” and the mission of our Economic Development team is to help retain existing jobs in South Dakota and Nebraska, promote business expansion and recruit new businesses to the states. Our economic development employees assist site selection consultants, economic development agencies, government agencies, existing businesses and potential new businesses. We are actively involved in economic development initiatives at the local, state, regional and national levels. Contacts for more information on any topic in this brochure or any other related subject are listed on the backside of this page and at www.NorthWesternEnergy.com.

We can answer questions about:

- utility rates
- power reliability
- availability of utility services
- energy efficiency
- utility operations



As an economic development partner in our region, NorthWestern Energy is a sponsor of **Advantage South Dakota**, which is composed of economic developers in NorthWestern Energy’s service territory. This initiative focuses on workforce attraction and recruitment of businesses in our South Dakota service territory. The website is intended to be a comprehensive resource for site selectors and new and existing businesses looking for information on locating their business in the region. For more detailed information on this region of South Dakota go to: <https://www.advantagesouthdakota.com/>



ECONOMIC CONTRIBUTION

NorthWestern Energy spent about \$562 million in capital across its service territory in 2023. This amount includes money spent on our energy system, the wages and benefits we pay employees and the cost of the projects intended to provide safe and reliable service to our customers.

ECONOMIC IMPACT

Researchers estimate that in 2023 NorthWestern Energy’s operations in its three states generated more than \$3 billion in economic impact.

ECONOMIC BENEFITS SUMMARY	MONTANA	SOUTH DAKOTA & NEBRASKA	COMBINED
Local Job Benefit	16,338	1,360	17,698
Gross economic output	\$2.7 billion	\$322.1 million	\$3 billion
Gross county output	\$1.17 billion	\$159.9 million	\$1.3 billion
Total Labor income	\$553.6 million	\$67.4 million	\$621 million
Capital income	\$570.7 million	\$89.3 million	\$660million
Indirect business taxes & fees	\$148.3 million	\$3.2 million	\$151.5 million

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