

Paul Mantz has been with NorthWestern Energy for nine years. His career in the energy industry began in Washington, D.C., where he worked for the U.S Senate's Energy and Natural Resources Committee as a liaison for utilities and natural resource companies . That experience laid the groundwork for his transition to NorthWestern Energy, making it a natural next step in his career journey.

Today, Paul manages NorthWestern Energy's large key accounts, national accounts and, more recently, small-to-medium business accounts throughout South Dakota and Nebraska

One of Paul's favorite aspects of his role is the variety it offers.

"I love working with our customers and being out in our communities every day," Paul says. "We make a big impact in the areas we serve, and I enjoy being part of that. Plus, our service territory covers some pretty great places."

Building relationships is one of the most important parts of Paul's job and something he genuinely enjoys. He believes those connections allow him to make a greater difference for both customers and the communities NorthWestern Energy serves.

When asked what he wishes people better understood about the company, Paul points to the dedication of its employees.

"A lot of effort, resources and hard work go into providing the reliable service our customers depend on every day."

He notes that many NorthWestern Energy employees work in challenging and often extreme conditions to keep the lights on and energy flowing; work that can sometimes go unnoticed but is essential to the communities they serve.

Outside of work, Paul enjoys spending time with his family, hunting with his two dogs, and skiing, both on water and snow.



For his recipe contribution, Paul chose to share what he and colleague Tom Glanzer Community Relations Manager, nicknamed "Manzer White Pheasant Chili." While the recipe is the creation of many, this nickname originated when NorthWestern Energy Vice President Jason Merkle combined their last names, Mantz and Glanzer, into "Manzer" after noticing how closely the two work together. Since they're also frequent pheasant hunting partners, they've spent years perfecting this favorite chili recipe.

Manzer White Pheasant Chili

INGREDIENTS

¼ teaspoon salt
¼ teaspoon pepper
1 pound of pheasant (or chicken), cut into strips
2 tablespoons olive oil
1 medium chopped onion
1 jalapeno pepper
4 minced garlic cloves
½ teaspoon paprika
2 teaspoons dried oregano
1 teaspoon ground cumin
Pinch of cayenne pepper
2 cans cannellini beans
2 ½ cups chicken broth
1 ½ cups shredded cheddar cheese

Other potential toppings: avocado, cherry tomatoes, Fritos, and chopped cilantro

DIRECTIONS

1 Season and cook the pheasant in olive oil. Add pheasant to slow cooker when once it's golden brown on all sides.

2 Sauté the onion in same skillet until tender. Followed by peppers, garlic, oregano, and cumin for 2 minutes.

3 Add cooked peppers, onions, beans, broth, and remaining ingredients to slow cooker. Cover and cook on low for 3.5 hours.

CONTACT US

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NorthWesternEnergy.com

We are proud of the diversity in the communities we serve. To better serve the needs of some of our customers, we translate important customer information into two languages: Spanish and Karenic. To request translated customer information, please contact us at the numbers listed above.

Estamos orgullosos de la diversidad en las comunidades a las que servimos. Para satisfacer mejor las necesidades de algunos de nuestros clientes, traducimos información importante del cliente a dos idiomas: español y karénico (Karen). Para solicitar información traducida del cliente, contáctenos a los números indicados arriba.

ပသးခုဒီးပဉ်ကဖၢလၢဘဉ်ပသးလၢ ပမၤစၢၤဘဉ်ပှၤကမျာ်ဖိအါကလုဉ်အါမ့ိ လၢအအိဉ်လၢ လိ်ကဒီးဖဲအံၤနုဉ်လီၤ. ဒ်သိးပမၤစၢၤဘဉ်သုကအါထိဉ်အဂီ်, ပကွဲးလီၤလံဉ်ကတိၤကျိဉ်ထံ တ်ၢမ့်အရှဒိဉ်တဖဉ်ဆူ (Spanish)စပဲနံးအကျိဉ် ဒီး (Karen)ကညီကျိဉ် နုဉ်လီၤ. သုမ့်လိဉ်ဘဉ်လံဉ်လဲ်လၢ ပှၤကွဲးကျိဉ်ထံ အီၤဝံၤဒီး, ဝံသးစူၤသုဆဲးကျိးပှၤသ့ဖဲ လိတဲစိနီ်ဂံ်ဂ် ဒ်အအိဉ်ဖျါလၢတ်ဖိခိဉ် အသိးနှဉ်လီၤ.

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Customer Bill Insert

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In this issue: Hunting safety | Carbon monoxide risk Delicious recipe



Bright ideas to save

Swap your light bulbs

Replace any incandescent light bulbs that are used 3+ hours per day with energy-efficient LEDs.



Hunt Safely This Fall

Please Don't Shoot at Energy Service Equipment

Unfortunately, every hunting season, energy infrastructure and equipment is damaged by gunfire.

Power poles, insulators, transformers, signs and natural gas equipment are not targets. Damage to energy infrastructure can create safety risks for hunters, customers and energy service crews, impact service reliability, and result in costly repairs. Replacing a damaged transmission pole can cost thousands of dollars in equipment and labor.

Before taking a shot, be sure of your target and what's beyond it. Never shoot at energy equipment or in the direction of power lines or natural gas facilities.

If you accidentally damage energy equipment, report it immediately. Even damage that appears minor can create safety hazards or lead to service interruptions.

If you see damaged electrical or natural gas equipment, contact NorthWestern Energy right away. If there is an immediate threat to public safety, call 911.

Tips for Safe Hunting Around Utility Equipment

- **Don't Climb Power Poles or Structures**. Never place a tree stand on a power pole or power structure. Power poles may appear sturdy but climbing them can expose you to dangerous electrical equipment and create risks for both hunters and energy crews.
- **Be Aware of Power Lines When Setting Up Camp.** Whether you're parking an RV, setting up camp, or unloading equipment, be aware of overhead power lines. Avoid placing portable blinds, ladders, tree stands, or other tall equipment where they could contact electrical lines. Keep firearms, fishing rods, and other long gear away from overhead lines.
- **Watch for Natural Gas Facilities and Pipeline Markers.** Hunters often travel through fields, pastureland, and remote areas that contain underground natural gas pipelines. Pipeline markers indicate the approximate location of buried pipelines and should never be damaged, removed, or used as targets. If you notice unusual hissing sounds, blowing dirt, or damaged gas equipment, leave the area and report it immediately.
- **Use caution when operating UTVs/ATVs in energy company easements.** Easements often provide access to hunting areas, but they are not designated UTV/ATV trails. Operate vehicles responsibly, obey landowner restrictions, and avoid damaging energy infrastructure. If you encounter an open trench, work zone, or energy company crew, give them plenty of room to work safely.
- **Help Prevent Wildfires.** Hunters can help protect the outdoors by properly extinguishing campfires, disposing of smoking materials safely, and avoiding activities that could spark a fire. If you spot a damaged power line or electrical equipment that appears to be creating a hazard, stay away and report it immediately.
- **Report Downed Power Lines from the Field.** Hunters often travel in remote areas where they may be among the first to spot a downed power line after a storm. Always assume a downed power line is energized and dangerous. Stay at least 30 feet away and keep others away from the area. Never drive over, touch or attempt to move a downed line.

If you encounter a downed power line while hunting, call 911 and NorthWestern Energy immediately. Your quick action can help protect others and prevent serious injury.

Carbon Monoxide: A Silent Killer

As temperatures drop and heating season ramps up, it's important to be aware of the dangers of carbon monoxide (CO).

Carbon monoxide is an odorless, colorless gas that can build up when fuel-burning equipment isn't operating properly. Whether you're at home, in a hunting cabin, sleeping in an RV, or spending time at camp, taking precautions can help protect you and your loved ones.

Help prevent carbon monoxide poisoning by:

- Having heating and venting equipment inspected annually by a qualified technician.
- Installing and maintaining carbon monoxide alarms that meet current safety standards.
- Never using grills, camp stoves, generators, or other fuel-burning equipment inside a home, camper, tent, or enclosed shelter.
- Never sleeping in a vehicle with the engine running.
- Making sure RVs, campers, and hunting cabins have working carbon monoxide alarms.

Do you know the symptoms of carbon monoxide poisoning?

Common symptoms include:

- Headache
- Dizziness
- Confusion
- Shortness of breath
- Nausea
- Fainting

If you experience these symptoms after being in an enclosed area, get fresh air immediately and seek medical attention. Be sure to tell your healthcare provider that you may have been exposed to carbon monoxide. If the source is in your home, cabin, or camper, have a qualified technician inspect your fuel-burning equipment before using it again.