



Stay safe
Call 811

Andy L.
Combination
Welder/Fitter
12 years of service

ENERGY CONNECTIONS

AUG 2019

Coloring contest!

811
can be
called from
anywhere in
the country.

Once
lines have
been marked,
you should respect
the marks and dig
carefully around
them.

Every
few minutes
across the country
an underground utility
line is damaged because
someone decided to
dig without first
calling 811.

In 2018, in
Montana, the most
dig-ins were in the
Kalispell area, followed
by Belgrade and
Bozeman.

Damage
to utility lines
that occurred on a
weekend were nearly
twice as likely to have
involved hand tools (shovels,
post-hole diggers, etc.)
than those that occurred
on a weekday.

More
than 40% of
homeowners who
plan to dig this year
reported that they did not
plan to call 811 ahead
of time, according to a
survey by the Common
Ground Alliance.

August
is generally
the month with
the most utility
line dig-ins
reported.

Digging
without knowing
the approximate
location of underground
utilities can result in serious
injuries, service disruptions
and costly repairs when gas,
electric, communications,
water and sewer lines
are damaged.

There
are more than
20 million miles of
underground utilities in the
United States. That figure
equates to more than one
football field's length (105
yards) of buried utilities
for every person in
the U.S.

A
representative
from your local one
call center will answer
the call to find out the
location and description
of the digging site.

Nicknamed
Sniffy, the
character is a friendly
dinosaur who teaches
children all about natural
gas safety. He's been known
to visit our events and he
is included in material
distributed to
classrooms.

Submit to win a prize!

Kids age 0-17, color and decorate Sniffy then send to:

NorthWestern Energy
Attn: Creative Services
11 E. Park St.
Butte, MT 59701

Be sure to include the following info:

Name: _____ Age: _____

Mailing Address: _____

City: _____ State: _____ Zip Code: _____

NorthWestern
Energy
Delivering a Bright Future



Game-time energy saver.

Want an easy way to save energy when drying your clothes? Throw a few new tennis balls in with each load. Doing this can really reduce drying time – which will save you money. Plus, the fluffiness will bounce right back! Now that's a bright idea.

View more energy saving ideas at NorthWesternEnergy.com/BrightFuture

It's 811 day!



Sunday, Aug. 11, 2019 is 811 Day, an annual reminder for homeowners and professionals alike to always call 811 prior to any digging project.

A single call to 811 means that all underground utility lines – electric, gas, phone, water, cable and more – will be marked before you dig. This service is free. Calling 811 before digging is the single easiest step you can take toward reducing the chance of causing damage to buried utilities.

Any project, no matter how large or small, that involves digging requires a call to 811. Some examples of when to call 811

include:

- Installing a mailbox
- Putting up a fence
- Planting trees or shrubs
- Building a patio or deck
- Excavating a new garden area

Always call at least two business days before you plant to start any digging.

This year on 811 Day, Joey Logano, driver of the No. 22 Shell Pennzoil Ford and defending 2018 NASCAR champion will race at the Consumer's Energy 400 at Michigan International Speedway with the 811 logo on his car.

Excess Gas Flow Valve (EFV) Customer Notice

Federal law and the US Department of Transportation requires all homes built after June 2008 to have an EFV installed. If your home was built prior to June 2008, you most likely do not have an EFV installed on the service line to your home. Customers who want to have an EFV installed on their existing service line that was installed prior to 2008 may do so at their expense by contacting our construction department.

What is an EFV?

An EFV is intended to stop the flow of gas if the service line is severed. The EFV is placed in the service line where it leaves the gas main.

An EFV will stop the flow of gas only if the service line is severely damaged. It is important to note that an EFV will not protect you from a leak or broken line inside your home, or a small leak on the line in your yard. An example of when the valve

provides protection is in the event the gas service is damaged from digging or extreme ground movement.

How do I know if I have one?

There is no way to visibly check. You most likely already have an EFV installed if:

- Your home/building was built since June 2008
- Your gas service line was replaced since June 2008

How much does it cost?

The cost of installing the EFV will need to be evaluated by an engineer. If you are interested, please contact your local NorthWestern Energy construction office to set up an appointment. This payment is required prior to installation of the EFV. Visit NorthWesternEnergy.com for more information.

Contact us...

MONTANA

Customer Contact Center (888) 467-2669
7 a.m. - 6 p.m. M-F
Emergency 24/7 Service
Call Before You Dig 811
Energy Efficiency (800) 823-5995

NEBRASKA

Customer Contact Center (800) 245-6977
7 a.m. - 6 p.m. M-F
Emergency 24/7 Service
Call Before You Dig 811

SOUTH DAKOTA

Customer Contact Center (800) 245-6977
7 a.m. - 6 p.m. M-F
Emergency 24/7 Service
Call Before You Dig 811

PAYMENT

Automated Phone
Payment Option: (800) 218-4959
(via checking, savings, or money market account)
SpeedPay Automated
Phone Payment Option: (877) 361-4927
(via credit card account)

CONNECT WITH US



We are required to translate important customer information for populations in our service area that meet a certain threshold. We have two languages that currently meet that threshold: Spanish and Karenic.

Nos preocupamos por su seguridad. Este anexo a su factura incluye mensajes importantes sobre seguridad que usted necesita saber con respecto al servicio público que le proporciona NorthWestern Energy. Comuníquese con nosotros si desea recibir la información de seguridad en español, llamando al teléfono 888-467-2669 (en Montana) 800-245-6977 (en South Dakota o Nebraska) y pregunte por las opciones de idiomas para los anexos de sus facturas.

ပတၢ်ယိၣ်န့ၣ်တၢ်လၢ နတၢ်ပူၤဖျးအဂီၢ်န့ၣ်လီၤ. လံာ်တၢ်ယုၤက့ၢ်စရိဘုၣ်(လ) လၢ တၢ်ထၢန့ၣ်လီၤအိၤဆၢ ပုၣ်ယုၣ်တၢ်ဘၣ်တၢ်ဘၢတၢ်ကစီၣ်အရ့ၢ်တဖၣ်တဖၣ်လၢ နတြးသ့ၣ်ညါအိၤလၢ အဘၣ်ယး? NorthWestern Energy ထံၣ်မ့ၣ်အူတၢ်မၤန့ၣ်လီၤ. ဆဲးကျၢပုၤဖဲ နမ့ၢ်လိၣ်ဘၣ် တၢ်ဂံၢ်တၢ်ဂၢၢ်တဖၣ်လၢ ပုၤတၢ်ညါက့ၢ် (Karenic) . ခိဖျိ တၢ်ဂီၢ်လိၣ်တဖၣ် 888-467-2669 (လၢမိၣ်ထၢန့ၣ် (Montana) အပူၤ)800-245-6977 (လၢကလံာ်စိး ဂီၢ်ထၢန့ၣ် (South Dakota) မ့တဖၣ် န့ၣ်တြးစၣ် (Nebraska)) ဝံးယုၣ်န့ၣ်လၢ တၢ်ကထၢန့ၣ်လီၤ က့ၢ်စရိက့ၢ်တၢ်ယုၤထၢတဖၣ်အဂီၢ်န့ၣ်တက့ၢ်.

