





## Improve energy efficiency with E+ Home EnergyCheck

Learn ways to spend less on your utility bill so you can spend more money on things you want

As costs are increasing, we offer a chance for you to get a handle on your energy bill. A home energy assessment can help you understand the whole picture of your home's energy use, comfort and safety.

- Virtual appointment customized to your home, at a time convenient for you.
- Energy specialists help determine if your home could be more efficient.
- We may suggest repairs and priorities to help you save energy and improve the comfort of your home.
- Customized tips and a detailed report of your energy assessment.
- Free products to help reduce your energy use if applicable.

The E+ Home EnergyCheck is also a great way to identify rebate and incentive opportunities that will save energy and money. If you are looking at home upgrades or improvements, our energy specialists are ready to help by providing you with information to start saving.

For more information, visit [NorthWesternEnergy.com/EnergyCheck](http://NorthWesternEnergy.com/EnergyCheck) or call **800-823-5995**.

## Energy efficiency rebates and incentives

NorthWestern Energy offers a variety of electric and natural gas energy efficiency rebates to residential and commercial customers.

### Residential rebates:

- Programmable or Wi-Fi Thermostats
- High Efficiency Furnaces
- Condensing Boilers
- Insulation
- Duct Sealing
- And more

### Commercial rebates:

- High Efficiency Lighting and Controls
- Variable Frequency Drives (VFDs)
- Insulation
- Modulating Gas Valve
- Air Source Heat Pump
- And more

For a complete list of rebates offers and program qualifications, visit [NorthWesternEnergy.com/Eplus](http://NorthWesternEnergy.com/Eplus) or call **800-823-5995**.



## Guard against CO

Be sure to have carbon monoxide (CO) detectors inside your home, in a central location outside separate sleeping areas and on every level of your home, to provide early warning of CO.

If your detector goes off, get out of your house quickly and call 911.

Remember to replace the batteries in your CO and smoke detectors at least once a year.



## Internship program is a boost to students and NorthWestern

NorthWestern Energy hired a record 20 interns this summer. This is the largest class of interns since we started our internship program in 2015. Since then, 87 college students have interned with the company, and 18 have gone on to become permanent employees.

NorthWestern interns do not file paperwork or get coffee. Each intern has a meaningful project assignment, something that will both beef up their resume, but is also incredibly helpful to the company. It is a mutually beneficial relationship.

## What to do if you smell natural gas

NorthWestern Energy makes it easy to detect natural gas leaks by adding an unpleasant rotten egg or skunk-like smell to natural gas. If you smell this odor:

- Leave the area immediately.
- Do not use phones, matches, light switches or anything else that could trigger the ignition of the gas.
- When at a safe distance, call 911.

## Excess Gas Flow Valve Notice

If a gas service is installed to your home, you have the option to purchase an Excess Flow Valve (EFV) to be installed by NorthWestern Energy. An EFV is intended to stop the flow of gas if the service line is severed. The valve is placed in the service line where it leaves the gas main.

An EFV will stop the flow of gas only if the service line is severely damaged. It is important to note that an EFV will not protect you from a leak or broken line inside your home, or a small leak on the line in your yard. An example of when the valve provides protection is in the event the gas service is damaged from digging or extreme ground movement.

As required by the U.S. Department of Transportation (DOT), we are notifying you that an EFV that meets the minimum prescribed DOT performance standards, is available for installation on your natural gas service line.

The cost of installing the EFV will need to be evaluated by an engineer. If you are interested, please contact your local NorthWestern office to set up an appointment. Payment is required prior to installation of the EFV.

## Understanding the hazards of a natural gas release

Natural gas is very safe. However, if a natural gas leak occurs, you need to be aware of the hazards. Natural gas is highly flammable and easily ignited by heat, sparks and static electricity. If you smell natural gas, do not operate any electrical devices (TVs, lights, garage doors, etc). If they're on leave them on; if they're off leave them off.

Natural gas is lighter than air and can migrate into enclosed spaces. If you smell natural gas, evacuate the area on foot and move upwind of the leak.

When at a safe distance, call 911 and NorthWestern Energy.