

Hallie Burnett started with NorthWestern Energy this spring as an HR Communications Intern. So far, she has completed projects ranging from writing stories for Bright magazine and NorthWestern Energy's website to creating videos of employees for career outreach.

Hallie has thoroughly enjoyed meeting employees from departments all over the company, while also expanding her skillset during each of her projects. She is studying English at Brigham Young University-Idaho, so she is grateful for the things she has learned so far in her internship that have complemented her education.

A writer by nature, it has been an enjoyable shift for Hallie to explore how to shoot and edit videos. She is on her way to successfully completing her projects, all while developing a deep appreciation for co-workers who support her and patiently participate in filming videos.

"The best part is being able to basically help out two teams—Human Resources and Communications. This unique blend allows me to bounce ideas off of one team, and keep the other's goals in mind as I complete projects," Hallie said.

Aside from being an intern at NorthWestern Energy, Hallie likes to spend as much time outside as she can, whether it's hiking, fishing, snorkeling or just lying in her hammock. She loves to read, garden and explore new foods and recipes that are convenient and easily feed one. She came across her recipe for sweet potato burrito bowls during her first year of college, and quickly fell in love with this light meal that is easily adaptable.



Sweet Potato Burrito Bowls

INGREDIENTS

Sweet Potatoes:

2 large sweet potatoes

2 Tbsp. olive oil

1 tsp. chili powder

¼ tsp. cumin

½ tsp. salt Cooked rice

Toppings of choice (lettuce, black beans, corn, tomatoes, avocado, cilantro, jalapeños, etc.)

Cilantro Lime Dressing:

1 c. plain Greek yogurt

½ c. sour cream

1/4 c. minced onion

2 Tbsp. lime juice

2 Tbsp. cilantro, chopped

2 tsp. cumin

1 tsp. chili powder

1 tsp. garlic powder

DIRECTIONS

1 Preheat oven to 400°F. Chop sweet potatoes into cubes and spread onto baking sheet. In a bowl, mix together olive oil and spices then pour over sweet potatoes. Roast for about 20-25 minutes, stirring every 10 minutes or so.

 $2^{\text{As potatoes cook, mix together ingredients for}} \\ \text{dressing, then let chill for about 10 minutes.}$

 3^{Cook} rice and prepare toppings of your choice.

4 When potatoes are done, combine into bowls with cooked rice, prepared dressing and toppings. Serves 4-6.

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Estamos orgullosos de la diversidad en las comunidades que servimos. Para satisfacer mejor las necesidades de algunos de nuestros clientes, traducimos información importante del cliente a dos idiomas: español y karen

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> Energy Connections Editor 11 E Park St, Butte, MT 59701 news2@northwestern.com

Energy Connections

Customer Bill Insert

South Dakota/Nebraska | July 2023

In this issue: Internship program | Natural gas safety Hang with Louie and Sniffy | Cut your clutter with E-bill



Fans cool people, not rooms

by creating a wind chill effect

Turn off your ceiling fan when you leave the room to save money

Internship program is a boost to students and NorthWestern

We first launched our internship program in 2015. To date, 100 college students have interned with the company, and 25 have gone on to become full-time employees. NorthWestern Energy has 16 interns working in various capacities throughout the company in 2023, including students studying engineering, law, communication, safety and more.

NorthWestern interns do not file paperwork or get coffee. Each intern has a designated meaningful project that will not only beef up their resume, but is also incredibly helpful to the company. If you are interested in learning more about our internships, visit NorthWesternEnergy.com/jobs or reach out to us at job.inquiries@northwestern.com.



Understanding pipeline markers

Markers, placed at all public road and railroad crossings, show the approximate location of pipelines and identify the companies that operate them. These markers indicate the pipeline content, the name of the pipeline operator and the operator's emergency phone number.

Even if the pipeline is marked, you must call 811 to have utility lines located before digging. The pipeline may not follow a straight course between markers. Call 811 at least two business days before beginning any digging project, and be sure to follow state law guidance on how long utility markings remain valid.



The hazards of a natural gas release

Natural gas is very safe. However, if a natural gas leak occurs, you need to be aware of the hazards. Natural gas is highly flammable and easily ignited by heat, sparks and static electricity. If you smell natural gas, do not operate any electrical devices (TVs, lights, garage doors, etc). If they're on leave them on; if they're off leave them off.

Natural gas is lighter than air and can migrate into enclosed spaces. If you smell natural gas, evacuate the area on foot and move upwind of the leak.

When at a safe distance, call 911 and NorthWestern Energy.

How to recognize a gas pipeline leak

Call 911, if you notice any of these signs of a natural gas pipeline leak:

- An unusual blowing or hissing sound coming from the ground.
- Dirt or dust blowing from a hole in the ground.
- Bubbling ponds.
- Dead or discolored vegetation in an otherwise green area near a pipeline right of way.
- A fire close to a buried pipeline.

Notice: Responsibility of buried gas lines

The maintenance of buried gas piping downstream of the gas meter to gas-fired appliances or other structures on the property is the responsibility of the home/ property owner or current occupant.

NorthWestern Energy is required to inform customers with privately owned natural gas or propane service lines of their responsibility to inspect and maintain their piping (Code of Federal Regulations 49 CFR 192.16). Customers should have the pipes periodically inspected for leaks, and metallic pipes should also be inspected for corrosion by qualified professionals, such as your local plumber.

Any unsafe conditions should be repaired immediately or the flow of gas should be shut off.

What to do if you smell natural gas

NorthWestern Energy makes it easy to detect natural gas leaks by adding an unpleasant rotten egg or skunklike smell to natural gas. If you smell this odor:

- · Leave the area immediately.
- Do not use phones, matches, light switches or anything else that could trigger the ignition of the gas.
- When at a safe distance, call 911.



Hang with Louie and Sniffy this summer

If you're looking for some educational fun this summer, spend some time with Louie the Lightning Bug and Sniffy the Sniffasaurus to learn about electric and natural gas safety.

We have games, activities and videos for kids of all ages to help them learn the importance of playing it safe around electricity and using your senses around natural gas.

Visit NorthWesternEnergy.com/kids.



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