



Stay safe.  
Call 811.

**Sharla R.**  
AMR Meter Reader  
6 years of service

# ENERGY CONNECTIONS

NE  
JUNE 2019

## Understanding your bill

Knowing some common terminology will help you understand how your bill adds up. Here are some explanations of commonly used terms:

- Avg. Daily temp (F): the average daily temperature for the billing cycle
- Therm: unit of measurement used to bill gas usage. Your gas meter measures in cubic feet. We use a multiplier to convert cubic feet into therms. The multiplier varies depending on the altitude of where you live as well as the energy value of the gas used during the billing period. A therm of natural gas is equal to 100,000 BTU.
- City Approved Economic Development Surcharge: This surcharge is an economic development fee that has been in place for certain NorthWestern Energy customers since 1999. Surcharges are collected and returned to the city.
- State Regulatory Assessment: A fee assessed to customers to fund the Regulatory Commission. This fee is collected through utility billing and is returned to the State of Nebraska.
- Occupation Tax: A tax assessed to utility companies (passed on to customers) by the city for the right to do business in the community. Occupation or Franchise Taxes, if they exist, vary by city.

## How to read your bill

1 The account holder's name, account number, account description (if applicable) and bill date.

2 The service address for this account.

3 The date payment must be received, so it is not considered past due. If you are on automatic bill pay, the date when your payment will be withdrawn is displayed as "Bank Draft Scheduled on."

4 The total amount due reflects all current and outstanding charges.

5 A 13-month graph representing the service provided.

6 Compare your days of service, energy usage, average per-day costs and daily temperatures during the same period last year, the prior month and the current month.

7 A snapshot of your account since your last bill. It includes the balance from any previous bills, payments, current charges and any other adjustments processed on your account, as well as your total amount due for the month. Payments received after the billing date are not included.

8 A summary of current charges associated with your service, not including taxes (See reverse side for details).

9 For customers enrolled in budget billing, a summary of your actual account information is provided. For customers not currently participating in the budget billing program, we will provide an approximate budget billing amount for eligible accounts if you were to sign up for the program.

10 Important information related to your account or service.

11 The message board provides important information about rates and how to contact NorthWestern Energy.

11 E Park St | Butte, MT 59701-1711 | NorthWesternEnergy.com  
Page 1

CUSTOMER: JOHN SMITH  
ACCOUNT NUMBER: 1234567-9  
ACCOUNT DESCRIPTION:  
BILLING DATE: September 10, 2018

Customer Service: 1-800-245-6977

Service Address: 123 MAIN ST, GRAND ISLAND NE 68801

Bank Draft Scheduled on September 30, 2018

DUE DATE	TOTAL AMOUNT DUE
September 30, 2018	\$ 122.35

**ACCOUNT SUMMARY**

Previous Balance	\$	83.63
Payments Received	\$	(83.63)
Current Charges	\$	110.10
Tax	\$	12.25

Total Amount Due \$ 122.35

**SUMMARY OF CURRENT CHARGES**

Service	Amount	TOTAL
Gas Service	\$ 110.10	\$ 110.10

Total Current Charges \$ - \$ 110.10 \$ 110.10

**BUDGET BILLING INFORMATION**

BUDGET BILLING - PAY THE SAME AMOUNT EACH MONTH  
If you were to go on budget billing next month, your approximate monthly budget billing amount would be \$60.00. Your account must be current and in good standing to qualify for budget billing.

**IMPORTANT ACCOUNT INFORMATION**  
\$122.35 will be deducted from your bank account on September 30, 2018.

**MESSAGE BOARD**  
For questions about your bill or service, call NorthWestern Energy at 800-245-6977 (Monday through Friday, 7 a.m to 6 p.m.) For information or to make payment, visit us at northwesternenergy.com.

Please return this portion of your bill with your payment. 0000000000000 0000000011996 0000000011996

ACCOUNT NUMBER	DUE DATE	TOTAL AMOUNT DUE	AMOUNT ENCLOSED
1234567-8	September 30, 2018	\$ 122.35	

Bank Draft Scheduled on September 30, 2018

A late fee of \$2.00 plus 1% of the unpaid utility balance will be assessed if not paid by due date.

#BWNKJDL  
#ARTP-PVSP X8  
17655

JOHN SMITH  
123 MAIN ST  
GRAND ISLAND NE 68803-5515

NORTHWESTERN ENERGY  
BUTTE, MT 59707-0001

0000 00000000 12345678 0000011996

12 Tear off this portion of your statement if you would like to send a check (payable to NorthWestern Energy) to pay your bill. Your account number, due date, total amount due and payment mailing address are already provided. Please make sure the NorthWestern Energy address shows through the return envelope window and don't forget to allow 3-5 days for your payment to mail and process. You can also pay electronically through My Energy Account at NorthWesternEnergy.com.

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## You're invited!

NorthWestern Energy invites you and your family to the South Dakota State Fair in Huron in August. Be sure to visit the newly renamed Warren Lotsberg NorthWestern Energy Freedom Stage, sponsored by NorthWestern Energy. The fair is Aug. 29-Sept. 2.

The new name honors former Public Utilities Commissioner, North Western employee and our friend, Mr. Warren Lotsberg. In 1999, Warren was appointed to the South Dakota State Fair commission, and served as chairperson from 2005 to 2018. Come visit us this year at the Freedom Stage as you enjoy the fair!

