

WE WANT YOU TO HAVE THE FACTS

We're committed to keeping you informed about your energy rates and helping you understand what's changing.

On Oct. 1, the Supply Rate on your electric bill will **decrease**. For a typical residential Montana customer using 750 kilowatt hours of electricity a month, this means a monthly bill **decrease** of **\$8.57** or **6.58%**.

Your electric bill includes several rate components:



Supply Rate: The cost of the electricity used in your home or business. This rate is adjusted quarterly and is also reviewed

annually through a "true-up" process that aligns the amount collected from customers with the actual cost of electricity over the previous 12 months. **The Supply Rate is the portion of your bill that will change on Oct. 1.**



Delivery Rate: The cost of delivering electricity to your home or business.



State and Local Taxes: The cost of property taxes on powerlines, pipelines, generation facilities and

other infrastructure that provide energy service to our customers in Montana. These costs are implemented by the State of Montana and flow through to customer bills.

Our Commitment

We work every day to provide the safe, reliable energy service our customers depend on while keeping rates as affordable as possible.

Strategic investments in our energy system enable us to meet your energy needs today and prepare for tomorrow.

NorthWestern[®]
Energy
Delivering a Bright Future

Ways to Save

You can also see your detailed energy use by hour, day and month in My Energy Account.

Watch the video to learn how My Energy Account's Detailed Energy

Usage tool can help you understand your energy habits, spot usage patterns, and make informed choices that may help manage your energy costs.



Cold weather energy-saving tips

Taking a few simple steps now can help keep your home more comfortable and efficient when winter arrives.

Drafty windows and doors can make your heating system work harder than it needs to. Weather stripping, caulk, door sweeps and insulated curtains can all help keep warm air inside where it belongs.

If you have rooms that always seem colder than the rest of the house, or your walls and floors feel chilly, your home may benefit from additional insulation.

Having your furnace or heating equipment inspected and changing your furnace filter regularly can help your system run more efficiently and reliably all season long.

Check out more low-cost and no-cost energy efficiency tips to help you save at NorthWesternEnergy.com/save.

Assistance is Available

We offer billing and payment options and can provide information on assistance programs available for heating bills. Contact our Customer Service representatives today.

Looking ahead

The electric Supply Rate and State and Local Taxes will be adjusted on Jan. 1, 2027.