



Announcing a new electronic payment service

NorthWestern Energy is implementing a new electronic payment service to make it fast and easy for you to pay your energy bills.

Starting Nov. 16, NorthWestern Energy will begin using our new payment processing system, Paymentus, to process credit and debit card payments and one-time checking or savings account payments.

If you have a payment scheduled with Speedpay on or prior to Nov. 16, the payment will process as scheduled. If you have a payment scheduled after Nov. 16, the payment will not be processed and an alternate payment method will need to be made. Starting Nov. 16, our new electronic payment service will be available to schedule payments at NorthWesternEnergy.com/paymybill.

To make a payment before Nov. 16, call:

800-218-4959 (for payments via checking or savings accounts)

877-361-4927 (for payments via credit or debit card)

To make a one-time payment on or after Nov. 16, call:

833-970-2262 (for English)

833-970-2263 (for Spanish)

This change will not impact customers who are enrolled in NorthWestern Energy's EZ Pay (recurring check and savings account) program.

For more information, visit NorthWesternEnergy.com/Change.

NorthWestern[®]
Energy

Delivering a Bright Future



Help is available to pay your utility bill

SOUTH DAKOTA

The SD CARES Housing Assistance Program (SDCHAP) may provide temporary rental, mortgage or utility assistance for South Dakota residents who have been financially impacted by COVID-19 and meet eligibility requirements.

Funding amount is based on need with a maximum of \$1,500 per month. The application should take about 15 minutes and is due Dec. 18. For more information, visit www.helplinecenter.org/SDCares.

The Low Income Energy Assistance Program (LIEAP) provides financial assistance to pay home heating bills. dss.sd.gov/economicassistance/energyassistance or 800-233-8503.

MONTANA

The Low Income Energy Assistance Program, or LIEAP, helps those who may not otherwise be able to afford to heat their homes during the winter. Customers who qualify for LIEAP also receive a discount from NorthWestern Energy. LIEAP also has a free weatherization program.

For more information, visit dphhs.mt.gov/hcsd/energyassistance.aspx or call 833-317-1080.

NEBRASKA

In Nebraska, if you or someone you know is having difficulty paying their energy bill, the Nebraska Low Income Home Energy Assistance Program (LIHEAP) provides energy assistance to qualifying applicants.

For more information, visit dhhs.ne.gov/AccessNebraska or call 800-383-4278.