



Scam activity increases around the holidays

Scammers are working overtime looking for victims and will likely continue to do so. Scammers have a tendency to be very active around the holidays.

Here are some facts to help you avoid scams:

- NorthWestern Energy will not call, email or stop by **demanding immediate payment for “overdue” bills** or to avoid disconnection.
- We will not request **payment via pre-paid cards**.
- We will not disconnect service without **contacting customers multiple times**.
- We will not **demand immediate payment** for replacing or installing utility-related equipment.
- We will not offer to restore power more quickly after a storm **for a fee**.

To learn more, visit NorthWesternEnergy.com/scams.

