



Activate your **My Energy Account.**

NorthWestern Energy makes it easy to manage your energy account right from our website. You can track your energy use, sign up for paperless billing, register for EZ Pay, make a one-time payment and report a power outage. You can even start, stop or transfer service if needed.


Register for your My Energy Account today:

1. Go to NorthWesternEnergy.com.
2. At the top right of the page, **Log In** to or **Register** your energy account.
3. Click on **Register** for **My Energy Account** under the sign-in form.
4. Fill out the registration form and submit. You will need your account number and one piece of personal identification information, such as your date of birth or social security number.
5. Once you have chosen your username and password, you will be able to log in to the portal dashboard whenever you want from wherever you are!

Still have questions?

Call us in Montana at **888-467-2669**. Call us in South Dakota or Nebraska at **800-245-6977**. Customer service is available Monday – Friday, from 7 a.m. – 6 p.m. (24/7 emergency service available).

Our contact centers field hundreds of calls from customers every day. However, there are instances when we experience longer than usual wait times – especially during major power outages. Instead of waiting on hold, provide the best phone number we can contact you and a customer service representative will call you back. You don't lose your place in line, and you don't have to wait on the phone to talk to a representative, because we know your time is valuable.



Delivering a Bright Future

Customer Service: 1-888-467-2669

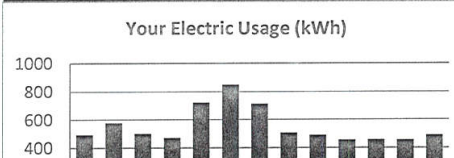
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Service Address: 123 MAIN ST, BUTTE MT 59701

CUSTOMER: JOHN SMITH
ACCOUNT NUMBER: 1234567-9
 ACCOUNT DESCRIPTION:
 BILLING DATE: September 3, 2018

Your Electric Usage (kWh)



	DUE DATE	TOTAL AMOUNT DUE
Bank Draft Scheduled on September 17, 2018	September 17, 2018	\$ 130.42

ACCOUNT SUMMARY	
Previous Balance	\$ 130.00